

# ONE MAX

Designed by transit agencies for transit agencies



The background image is a dark, blue-tinted photograph of the front of a white ambulance. The ambulance is viewed from a low angle, showing the hood, windshield, and front bumper. A wheelchair symbol is visible on the roof of the vehicle. The number '9643K' is printed on the front of the ambulance, appearing on both the left and right sides of the hood. The text 'EnoMAX – Reflection on the Week' is overlaid in large, white, bold font on the left side of the image. Below it, the name 'Tito Harris' is written in a smaller, white font.

# EnoMAX – Reflection on the Week

Tito Harris

**THE**

**GOOD**

**THE**

**BAD**

**AND**  
**THE**

**UGLY**

# Activity – Reflection

At your tables:

- What did you learn about ST?
- What surprised you and what didn't?
- What did you learn from the MYM/BC?
- Share and discuss your major takeaways and lesson learned this week

**Time:**  
**10 minutes**

# EnoMAX Week – Highlights

Sunday Evening	Monday	Tuesday
<ul style="list-style-type: none"> <li>- Arrival</li> <li>- Orientation</li> </ul>	<ul style="list-style-type: none"> <li>- DCEO – Sound Transit Overview</li> <li>- CEO – 5 Year Strategic Plan</li> <li>- DCEO – ST Vision &amp; Mission</li> <li>- Tour DSTT and UW Station</li> <li>- <i>Optional Alumni Happy Hour</i></li> </ul>	<ul style="list-style-type: none"> <li>- Operations Model</li> <li>- Customer Service Model</li> <li>- Meet Your Match</li> <li>- Business Project Match</li> <li>- <i>Optional Mariners Game</i></li> </ul>
Wednesday	Thursday	Friday Morning
<ul style="list-style-type: none"> <li>- Eno: Put on your SCARF</li> <li>- Eno: Keynote Speaker</li> <li>- Communications</li> <li>- Tour Sounder and Tacoma Link</li> <li>- Dinner in Tacoma</li> </ul>	<ul style="list-style-type: none"> <li>- PEPD / DECM Overview</li> <li>- Small Business Development</li> <li>- Northgate Extension Tour Overview</li> <li>- Northgate Extension Construction Tour</li> </ul>	<ul style="list-style-type: none"> <li>- Knowledge Transfer</li> <li>- Reflection of the week</li> <li>- Executive Triangle Panel</li> <li>- Valley Metro Preview</li> <li>- Close</li> </ul>

# Preparation for the Leader Q&A with Mike

At your tables:

Based on your major takeaways for the week and your self reflection, what questions would you like to ask Mike and Kimberly?

Write down your questions...

**Time:**  
**10 minutes**

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**Take 5 minutes  
to catch up on  
Feedback**

