

MAX Program 2019

Mobility as a Service Model

Welcome to DART!

Resource List:

Program Location (Main):

DART Headquarters

1401 Pacific Ave
Dallas, TX 75202

HC Training Room – 4th Floor
Atrium – 2nd Floor

DART Team:

David Schulze (Exec Sponsor) 214-749-3004
Teana Bush (Facilitator) 214-676-3088
Debra Bell (Assistant) 214-789-6439

Eno Team:

Delana Glenn: 917-292-3030

DART Headquarters Security:

214-749-3379

DART Police:

214-928-6300 (emergencies only)
214-749-5900 (non-emergencies matters
Monday through Friday: 8 a.m. – 5 p.m.)

Customer Information Center (Routes, Schedules and Trip Planning Assistance):

214-979-1111

Hours of Operation:

Monday through Friday: 6 a.m. – 8 p.m.

Saturday and Sunday: 8 a.m. – 5 p.m.

Lost & Found

1401 Pacific (Akard Station)

214-749-3810

Hours of Operation:

Monday through Friday: 8 a.m. – 5 p.m.

DART Store 1401 Pacific (Akard Station)

Full service store with passes, route schedules
and DART merchandise

214-749-3282

Hours of Operation:

Monday through Friday: 7:30 a.m. – 5:30 p.m.

MAX 2019 Speakers List

Executive Leadership Team

Gary C. Thomas	214-749-3070 (Assistant)	President/Executive Director
Carol Wise	214-749-3344 (Assistant)	EVP/Chief Operation Officer
Timothy McKay	214-749-2717 (Assistant)	EVP Growth
Nicole Fontayne-Bardowell	214-749-3023 (Assistant)	EVP/Chief Adm Officer

Taty Benavidez	214-749-2508	Supv Prod & Distribution
Dwight Burns	214-749-3021	Treasurer
Joe Costello	214-749-3148	Sr. VP of Finance
David Ehrlicher	214-749-2910	AVP Capital Program Delivery
Tammy Haenftling	214-828-6725	AVP Mobility Mgmt Admin
Michael Holbrook	214-928-6232	VP Rail Operations
Herold Humphrey	214-828-6836	VP Bus Operations
Marcus Moore	214-749-3251	AVP of Civil Rights
Tina Morch-Pierre	214-749-3133	AVP Pay Sys/Stat Reporting
John Rhone	214-749-5303	VP Capital Design & Cons
Kay Shelton	214-749-2841	Project Manager III
Julius Smith	214-749-3093	VP Chief Information Officer
Rob Smith	214-749-2929	AVP Svc Planning & Delivery
Darryl Spencer	214-828-6721	Sr. AVP of Engineering
Brandi Stringer	214-749-2663	Sr. Manager of Marketing
Matt Walling	214-749-5983	Deputy Chief of DART Police