

# DART Host Week

## Schedule of Activities

### Sunday, April 28, 2019

**DART Week Theme:** DART Provides Mobility as a Service

DART is a leader and innovator in the transit industry that seeks to achieve its mission by providing Mobility as a Service. Powered by the Go Pass mobile app and related technologies, DART provides mobility solutions that respond to the transportation needs of our customers. The 5 Star Service Program supports our culture and makes customer service a priority.

Start	End	Activity/Event/Speaker	Location
2:45 PM	3:00 PM	Meet MAX Participants in lobby	Hilton Garden Inn 1600 Pacific Ave. Dallas, TX 75201
3:00 PM	3:30 PM	Welcome/Safety Briefing/ Agenda Overview ( <b>David Schulze</b> )	DART HQ; Atrium
3:30 PM	4:30 PM	Icebreaker ( <b>Delana Glenn, Eno Facilitator</b> )	DART HQ; Atrium
4:30 PM	7:30 PM	Welcome Reception	Scout, Statler Dallas
		<b>Moderators:</b> Monique Vaughan - Mgr. Receiving and Dist. (Class of 2018) Bobbi Prewitt - Communications Technician (Class of 2018) Rolando Rodriguez - Mechanic-NRV (Class of 2015)	

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### Monday, April 29, 2019

**DART Week Theme:** DART Provides Mobility as a Service

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Start	End	Activity/Event/Speaker	Location
8:30 AM	10 AM	Welcome to DART/My Transit Career ( <b>Gary C. Thomas, DART President/Executive Director</b> )	DART HQ; HC Training Room
10:00 AM	10:15 AM	Wellness Stretch and Break	DART HQ; HC Training Room
10:15 AM	11:15 AM	Overview/DART's System/5 Star Service ( <b>Carol Wise, EVP/COO</b> )	DART HQ; HC Training Room
11:15 AM	12:00 PM	DART Reference Book Overview ( <b>Kay Shelton, Project Manager III</b> )	DART HQ; HC Training Room
12:00 PM	1:00 PM	Lunch - Off the Bone BBQ	DART HQ; Atrium
1:00 PM	1:45 PM	Mobility as a Service Model ( <b>Tina Morch-Pierre, AVP Payment Systems &amp; Statistical Reporting</b> )	DART HQ; HC Training Room
1:45 PM	2:24 PM	Providing Mobility as a Service with GoPass 3.0 ( <b>Tina Morch-Pierre, AVP Payment Systems &amp; Statistical Reporting</b> )	DART HQ; HC Training Room
2:45 PM	3:00 PM	Wellness Stretch and Break	DART HQ; HC Training Room
3:00 PM	3:45 PM	Mobility as a Service for Paratransit Customers ( <b>Tammy Haenftling, AVP Mobility Mgmt Admin</b> )	DART HQ; HC Training Room
3:45 PM	5:00 PM	DART Branding, Marketing and Customer Kiosk Program ( <b>Brandi Stringer, Sr. Mgr of Marketing; Taty Benavides, Supv Production / Distribution</b> )	DART HQ; HC Training Room & Atrium
5:00 PM	5:30 PM	Monday Wrap-Up ( <b>Delana Glenn, Eno Facilitator</b> )	DART HQ; HC Training Room
		<b>Moderators:</b> Rick Kronschnabel - Sr. Employee Labor Relations Specialist (Class of 2018) Anthony Craig - Customer Care Rep (Class of 2016)	

# DART Host Week

## Schedule of Activities

### Tuesday, April 30, 2019

**DART Week Theme:** DART Provides Mobility as a Service

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Start	End	Activity/Event/Speaker	Location
4:30 AM	8:00 AM	Optional Rail Pull-Out Tour	DART Lobby
5:00 AM	8:00 AM	Optional Bus Pull-Out Tour	DART Lobby
9:00 AM	11:15 AM	IT Department Overview and Open House ( <b>Julius Smith, VP CIO</b> )	DART HQ; HC Training Room & Others
11:15 AM	12:30 PM	Peer Match ( <b>Teana Bush, MAX Program Facilitator</b> )	DART HQ; HC Training Room & Others
12:30 PM	1:30 PM	Lunch - Café Momentum ( <b>Restaurant background; Chad Houser, Owner</b> )	DART HQ; Atrium
1:30 PM	2:15 PM	The Nature of Ethical Behavior ( <b>David Schulze, VP Policy &amp; Strategy</b> )	DART HQ; HC Training Room
2:15 PM	5:00PM	Eno Orientation/Trends in Transit/Business Project/Case Training ( <b>Delana Glenn, Eno Facilitator</b> )	DART HQ; HC Training Room
5:00 PM	5:30 PM	Tuesday Wrap-Up ( <b>Delana Glenn, Eno Facilitator</b> )	DART HQ; HC Training Room
		<b>Moderators:</b> Jorge Garcia - ERP Systems Manager (Class of 2016) Cordell Hudson - IT Financial Resource Analyst (Class of 2018)	

# DART Host Week

## Schedule of Activities

### Wednesday, May 1, 2019

**DART Week Theme:** DART Provides Mobility as a Service

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Start	End	Activity/Event/Speaker	Location
9:00 AM	9:45 AM	Community Policing ( <b>Matt Walling, Deputy Chief of DART Police</b> )	DART HQ; HC Training Room
9:45 AM	10:45 AM	Triangle Tour (( <b>Matt Walling, Deputy Chief of DART Police</b> )	Downtown Dallas; Walking Tour
10:45 AM	11:00 AM	Wellness Stretch and Break	Downtown Dallas
11:00 AM	1:00 PM	Business Project Discussion/Luncheon ( <b>Delana Glenn, Eno Facilitator; Kuai Asian Kitchen</b> )	DART HQ; Atrium
1:00 PM	1:30 PM	Board Bus for NWROF Tour ( <b>Teana Bush, MAX Program Facilitator</b> )	Federal Street
1:30 PM	2:30 PM	Tracking Field Supervisor Performance Survey 123 ( <b>Michael Holbrook, VP Rail Operations</b> )	NWROF Auditorium
2:30 PM	3:30 PM	Rail Fleet Replacement ( <b>Darryl Spencer, AVP Engineering</b> )	NWROF Auditorium
3:30 PM	5:00 PM	Rail Facility Tour & Return to DART ( <b>Michael Holbrook, VP Rail Operations</b> )	NWROF Walking Tour
5:00 PM	5:30 PM	Wednesday Wrap-Up ( <b>Delana Glenn, Eno Facilitator</b> )	NWROF Auditorium
		<b>Moderators:</b> Matt Walling - Deputy Chief of DART Police (Class of 2015) Tori Hutchins - DART Police Sergeant (Class of 2018)	

# DART Host Week

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### Thursday, May 2, 2019

**DART Week Theme:** DART Provides Mobility as a Service

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Start	End	Activity/Event/Speaker	Location
9:00 AM	10:15 AM	Cotton Belt Regional Rail Corridor & RRIFF Financing, Innovative Community Engagement ( <b>John Rhone, VP Capital Programs; Dwight Burns, Treasurer</b> )	DART HQ; HC Training Room
10:15 AM	10:30 AM	Wellness Stretch and Break	DART HQ; HC Training Room
10:30 AM	11:45 AM	DART Financial Plan & Fare Structure; GoPass Tap; Title VI Analysis ( <b>Joe Costello, Sr. VP Finance; Marcus Moore, AVP Civil Rights</b> )	DART HQ; HC Training Room
11:45 AM	12:15 PM	History, Art & Culture ( <b>David Ehrlicher, AVP Capital Program Delivery</b> )	DART HQ; HC Training Room
12:15 PM	1:00 PM	Lunch - (Mariano's Hacienda Dallas)	DART HQ; Atrium
1:00 PM	1:30 PM	Board Bus for SOC Travel Tour ( <b>Teana Bush, MAX Program Facilitator</b> )	Federal Street
1:30 PM	2:45 PM	Transit Route Planning & ReMix Transit Planning Tool ( <b>Rob Smith, AVP Servicing Planning</b> )	SOCBOF; Auditorium
2:45 PM	4:00 PM	Electric Bus Program, Operations & Maintenance Tour ( <b>Herold Humphry, VP Bus Operations</b> )	SOCBOF; Auditorium & Walking Tour
4:00 PM	4:15 PM	Wellness Stretch and Break	Auditorium
4:15 PM	4:45 PM	Thursday Wrap-Up / Shuttle to Hotel ( <b>Delana Glenn, Eno Facilitator</b> )	SOCBOF; Auditorium
4:45 PM	5:30 PM	Free-Time	
5:30 PM	6:00 PM	Meet in DART lobby for the walk to Klyde Warren Park	DART Lobby
6:00 PM	8:00 PM	Executive Reception at Klyde Warren Park & Arts District	Savor, Klyde Warren Park
		<b>Moderators:</b> Vicki Biggers - Mgr Control Ctr, Dispatch (Class of 2017) Josie Garcia - HC Mgr, People Ctr (Class of 2017) Dempsey Cluff - Transp Sup I, Station Office (Class of 2017)	

# DART Host Week

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### Friday, May 3, 2019

**DART Week Theme:** DART Provides Mobility as a Service

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<b>Start</b>	<b>End</b>	<b>Activity/Event/Speaker</b>	<b>Location</b>
9:00 AM	10:00 AM	Downtown Rail Replacement Project ( <b>Michael Holbrook, VP Rail Operations</b> )	DART HQ; HC Training Room
10:00 AM	10:30 AM	DART Historical Archives ( <b>David Schulze, VP Policy &amp; Strategy, Morgan Geringer, UNT Special Collections</b> )	DART HQ; HC Training Room
10:30 AM	10:45 AM	Wellness Stretch and Break	DART HQ; HC Training Room
10:45 AM	11:45 AM	Keynote Speaker & Discussion, "Higher Education in an Urban Development" ( <b>Robert Mong, President for The University of North Texas at Dallas</b> )	DART HQ; Board Room
11:45 AM	12:45 PM	Lunch with MAX Alumni - Corner Bakery	DART HQ; Atrium
1:00 PM	2:30 PM	Senior Executive Panel ( <b>Gary Thomas, President/Executive Dir; Nicole Fontayne-Bardowell, EVP/Chief Administrative Officer; Tim McKay, EVP Growth; Carol Wise, EVP/Chief Operations Officer</b> )	DART HQ; HC Training Room
2:30 PM	2:45 PM	MARTA Site Visit Preview	DART HQ; HC Training Room
2:45 PM	3:00 PM	Friday Wrap-Up ( <b>Delana Glenn, Eno Facilitator</b> )	DART HQ; HC Training Room
		<b>Moderators:</b> Theresa Smith - Maint Eng Spec III (Class of 2018) Eron Linn - Mgr Federal Relations (Class of 2015) Ken Duke - Sr Mgr Procurement (Class of 2014)	