



**Sunday, October 20, 2019**

**CATS EnoMax Week Theme: Evolving Today..... Shaping Tomorrow**

Over the past decade, Charlotte has become one of the fastest growing areas in the United States expanding to over 1.8 million people. The next 25 years will continue to bring growth to our region which is projected to expand by an additional 1 million people. Fueling this population growth is the Charlotte region's economic engine; a catalyst for business and one that competes in a global market. Providing increased mobility options for our residents, businesses and employees through a balanced transportation network is a priority for CATS. CATS has been able to achieve goals specifically aimed at increasing mobility options for riders. But, there is much more to accomplish, and CATS is committed to advancing transit initiatives. And, we invite you to come along for the ride.

<b>Start</b>	<b>End</b>	<b>Activity/Event/Speaker</b>	<b>Location</b>
4:15 PM	4:45 PM	CATS Staff - Meet MAX Participants in lobby/Welcome	Hyatt House 435 East Trade Street, Charlotte, NC 28202
4:45 PM	5:15 PM	Walk/Travel to Welcome Reception	Nascar - 400 East Martin Luther King Jr. Blvd Charlotte, NC 28202
5:30 PM	7:30 PM	Welcome Reception	Nascar - 400 East Martin Luther King Jr. Blvd Charlotte, NC 28202
		Moderators: Tangee Mobley - GM Bus Ops and Executive Sponsor Monique Moore - HR Mgr. and Eno Facilitator	



**Monday, October 21, 2019**

**CATS EnoMax Week Theme: Evolving Today..... Shaping Tomorrow**

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Start	End	Activity/Event/Speaker	Location
8:30 AM	10:00 AM	Welcome - Overview of CATS, John Lewis, CEO Welcome - Marcus Jones, City Manager, Overview of City	CMGC; HC Floor 2, Rm 267
10:00 AM	10:15 AM	Wellness Stretch and Break	CMGC; HC Floor 2, Rm 267
10:15 AM	11:15 AM	Welcome - Overview of City Enterprise Units, Assistant City Manager, Taiwo Jaiyeoba	CMGC; HC Floor 2, Rm 267
11:15 AM	12:00 PM	Welcome - CDOT, Director of Transportation, Liz Babson	CMGC; HC Floor 2, Rm 267
12:00 PM	1:00 PM	Lunch - Catering Company	CMGC; HC Floor 2, Rm 267
1:00 PM	2:00 PM	Peer Match	CMGC; HC Floor 2, Rm 267
2:00 PM	4:00 PM	Business Case Match	CMGC; HC Floor 2, Rm 267
4:00 PM	4:15 PM	Wellness Stretch and Break	CMGC; HC Floor 2, Rm 267
4:15 PM	4:45 PM	Business Case Match	CMGC; HC Floor 2, Rm 267
4:45 PM	5:15 PM	Monday Wrap-Up (Delana Glenn, Eno Facilitator) Delana - Pitch simulation with students	



**Tuesday, October 22, 2019**

**CATS EnoMax Week Theme: Evolving Today..... Shaping Tomorrow**

Over the past decade, Charlotte has become one of the fastest growing areas in the United States expanding to over 1.8 million people. The next 25 years will continue to bring growth to our region which is projected to expand by an additional 1 million people. Fueling this population growth is the Charlotte region's economic engine; a catalyst for business and one that competes in a global market. Providing increased mobility options for our residents, businesses and employees through a balanced transportation network is a priority for CATS. CATS has been able to achieve goals specifically aimed at increasing mobility options for riders. But, there is much more to accomplish, and CATS is committed to advancing transit initiatives. And, we invite you to come along for the ride.

<b>Start</b>	<b>End</b>	<b>Activity/Event/Speaker</b>	<b>Location</b>
8:00 AM	9:00 AM	VMF Tryon Managing Public Relations in Transit, Krystal Green	Light Rail, 2 <sup>nd</sup> Floor Training Room
9:00 AM	10:00 AM	Soft Skills Training - Shifting as a Leader, Eddie Johnson	Light Rail, 2 <sup>nd</sup> Floor Training Room
10:00 AM	10:15 AM	Wellness Stretch and Break	Light Rail, 2 <sup>nd</sup> Floor Training Room
10:15 AM	11:00 AM	Transit Apprentice Program (Mayor's Youth Employment Program), Reggie Arrington	Light Rail, 2 <sup>nd</sup> Floor Training Room
11:00 AM	11:45 PM	Safety - Agency Safety Plan, Ken Chapman	Light Rail, 2 <sup>nd</sup> Floor Training Room
11:50 PM	12:50 PM	Lunch - Provided by Kings Kitchen	Light Rail, 2 <sup>nd</sup> Floor Training Room
1:15 PM	4:10 PM	Travel to North Yard (North Yard Tour - Substation) North Yard Facility (Street Car), Rail Art in Transit, South End Rail Tour	See Details below
4:10 PM	4:35 PM	Tuesday Wrap-Up (Delana Glenn, Eno Facilitator)	
4:35 PM	5:15 PM	Travel Back to CTC by Light Rail	
		Moderators: Tangee Mobley - GM Bus Ops and Executive Sponsor Monique Moore - HR Mgr. and Eno Facilitator	



## Art in Transit Tour Details - October 22, 2019

### Meet at 3<sup>rd</sup> Street/Convention Center @ 1:30pm (Depart 1:38 pm)

<b>9<sup>th</sup> St:</b>	arrive <b>1:44</b> - <b>1:59</b> depart
<b>36<sup>th</sup> St:</b>	arrive <b>2:06</b> - <b>2:21</b> depart
<b>JW Clay:</b>	arrive <b>2:38</b> - <b>2:53</b> depart
<b>UNC Main:</b>	arrive <b>2:57</b> - <b>3:14</b> depart
<b>Old Concord:</b>	arrive <b>3:29</b> - <b>3:44</b> depart
<b>Parkwood:</b>	arrive <b>3:55</b> - <b>4:10</b> depart

Join us for a walking and riding tour of the LYNX Blue Line public art. Participants will learn about CATS Art in Transit program, the community inspired art integrated into the stations and light rail corridor and see examples of transit-oriented development occurring around the Blue Line Extension. Please wear comfortable shoes.

You can download the **Art in Transit App** prior to the tour by visiting the links below or searching "Art in Transit" in the Apple App Store or Google Play Store.

App Store: <https://itunes.apple.com/us/app/art-in-transit/id1438534816?ls=1&mt=8>

Google Play Store: <https://play.google.com/store/apps/details?id=org.ridetransit.artintransit>

### Housekeeping Items:

- No bathrooms on tour.
- Tour will last from 1:30pm - 4:30pm
- We will see 6 stations with art and will stay at each station approximately 15-20 minutes until the next train comes. Going north we'll stop at 9<sup>th</sup> Street, 36<sup>th</sup> St, JW Clay and UNC Charlotte. Traveling back south we'll get off at Old Concord and Parkwood.



**Wednesday, October 23, 2019**

**CATS EnoMax Week Theme: Evolving Today..... Shaping Tomorrow**

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<b>Start</b>	<b>End</b>	<b>Activity/Event/Speaker</b>	<b>Location</b>
8:00 AM	8:45 AM	South Tryon Bus Facility – Paratransit and Route Match	Light Rail, 2 <sup>nd</sup> Floor Training Room
8:45 AM	9:15 AM	Capital Projects and Planning 2040 MPO, John Muth	Light Rail, 2 <sup>nd</sup> Floor Training Room
9:15 AM	10:00 AM	Capital Project and Planning 2030 Silver Line Overview, Jason Lawrence	Light Rail, 2 <sup>nd</sup> Floor Training Room
10:00 AM	10:15 AM	Wellness Stretch and Break	Light Rail, 2 <sup>nd</sup> Floor Training Room
10:15 AM	12:00 PM	Hands on City Growth Exercise	Light Rail, 2 <sup>nd</sup> Floor Training Room
1200 PM	1:00 PM	Lunch – Food Trucks	Light Rail Location
1:00 PM	1:30 PM	Envision My Ride	Light Rail, 2 <sup>nd</sup> Floor Training Room
1:30 PM	3:15 PM	South Tryon Tour, Walking Tour of the Gateway Project, Walking Tour of Gold Line Phase II Project	Light Rail, 2 <sup>nd</sup> Floor Training Room
3:15 PM	3:30 PM	Wellness Stretch and Break	Light Rail, 2 <sup>nd</sup> Floor Training Room
3:30 PM	4:00 PM	Wednesday Wrap-Up (Delana Glenn, Eno Facilitator)	Light Rail, 2 <sup>nd</sup> Floor Training Room
		Moderators: Tangee Mobley – GM Bus Ops and Executive Sponsor Monique Moore – HR Mgr. and Eno Facilitator	



Thursday, October 24, 2019

CATS EnoMax Week Theme: Evolving Today..... Shaping Tomorrow

Over the past decade, Charlotte has become one of the fastest growing areas in the United States expanding to over 1.8 million people. The next 25 years will continue to bring growth to our region which is projected to expand by an additional 1 million people. Fueling this population growth is the Charlotte region's economic engine; a catalyst for business and one that competes in a global market. Providing increased mobility options for our residents, businesses and employees through a balanced transportation network is a priority for CATS. CATS has been able to achieve goals specifically aimed at increasing mobility options for riders. But, there is much more to accomplish, and CATS is committed to advancing transit initiatives. And, we invite you to come along for the ride.

Start	End	Activity/Event/Speaker	Location
8:00 AM	9:30 AM	Cyber Security Presentation, City IT/Billie Johnson	CMGC; HC Floor 2, Rm 267
9:30 AM	10:00 AM	Travel Time to Security Facility	CMGC; HC Floor 2, Rm 267
10:00 AM	10:15 AM	Wellness Stretch and Break	CMGC; HC Floor 2, Rm 267
10:15 AM	11:15 AM	Security Partners' Facility Tour/ Billie Johnson	CMGC; HC Floor 2, Rm 267
11:15 AM	12:00 PM	Travel Time from Security Facility back to CMGC for Lunch	CMGC; HC Floor 2, Rm 267
12:00 PM	1:00 PM	Lunch - Catering Company	CMGC; HC Floor 2, Rm 267
1:00 PM	1:30 PM	CATS TRAX - John Lewis, CEO	CMGC; HC Floor 2, Rm 267
1:30 PM	2:30 PM	Business Project Pitch simulation in Rooms 1 & 2 Career Planning Session with Gregg Moser in General Session Room	CMGC; HC Floor 2, Rm 278
2:30 PM	2:45 PM	Wellness Stretch and Break	CMGC; HC Floor 2, Rm 267
2:45 PM	3:45 PM	Business Project Pitch Simulation in rooms 1 & 2 Career Planning Session with Gregg Moser in General Session Room	CMGC; HC Floor 2, Rm 286
3:50 PM	4:00 PM	Thursday Wrap-Up/ Light Rail to Hotel (Delana Glenn, Eno Facilitator)	CMGC; HC Floor 2, Rm 267
4:00 PM	4:45 PM	Set Up - Assistance from Students	Hyatt House - Royale Room
5:30 PM	7:00 PM	Reception	Hyatt House - Royale Room
7:00 PM	8:00 PM	Recognition Dinner	Hyatt House - Royale Room

The graphic features a stylized globe with a red cross-like structure on top. An orange arrow curves around the globe, pointing towards the right. The background is a light blue gradient.

**Friday, October 25, 2019**

**CATS EnoMax Week Theme: Evolving Today..... Shaping Tomorrow**

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<b>Start</b>	<b>End</b>	<b>Activity/Event/Speaker</b>	<b>Location</b>
8:30 AM	8:45 AM	Recap and Safety Moment (Delana Glenn, Eno Facilitator)	CMGC; HC Floor 2, Rm 267
8:45 AM	10:00 AM	GM/CEO Q & A Panel	CMGC; HC Floor 2, Rm 267
10:00 AM	10:15 AM	Break: Set-up for graduation	CMGC; HC Floor 2, Rm 267
10:15 AM	11:15 AM	Graduation	CMGC; HC Floor 2, Rm 267
11:15 AM	12:00 PM	Closing Remarks - Delana Glenn Box Lunch Provided	CMGC; HC Floor 2, Rm 267
12:00 PM	1:30 PM	CEO and Steering Committee Meeting Lunch Provided	CMGC; HC Floor 2, Rm 267
		Moderators: Tangee Mobley - GM Bus Ops and Executive Sponsor Monique Moore - HR Mgr. and Eno Facilitator	



## CATS Mobile APP Instructions

Here's the link to our web page that has the mobile app info. Apps are loaded from the app store. So, if you have an I-phone, you go to the Apple store or if you have an Android phone, users go to the Google Play store. The name of the app is CATS Pass. There's also a video on the web page which will provide instructions and direction. <https://charlottenc.gov/cats/bus/Pages/realtime-app.aspx>

**The promo code is ENO2019.** Also, there is an electronic handout attached for you to send that explains how to download the app, which pass to select, and how to enter the promo code. The promo code will be usable starting Oct. 20<sup>th</sup>.





## Eno Max Charlotte FEDEX Instructions

1. Please ship all packages to:
  - a. **Special Transportation Services**  
**C/o Astrid Johnson EnoMAX**  
**901 North Davidson Street**  
**Charlotte NC 28206**
2. Send an email to [nsimms@charlotteNC.gov](mailto:nsimms@charlotteNC.gov) please provide:
  - a. Shipment tracking number
  - b. Expected date of arrival.
  - c. Number of packages sent
3. Arrange return shipment. You will need to request a pick up for your packages on Friday October 25, 2019, no later than 12:00pm. The pickup address will be:
  - a. Hyatt House Charlotte/Center City  
435 East Trade Street  
Charlotte NC 28202
4. Make sure you have all your shipping items:
  - a. Shipping label
  - b. Box(s)
  - c. Tape
  - d. If you don't have all your shipping items, please notify [nsimms@charlotteNC.gov](mailto:nsimms@charlotteNC.gov) as soon as possible.
5. On Friday October 25, 2019 please have all your packages ready for shipment before leaving for the last session of Eno. You will leave all prepared packages in the suite provided for your luggage.



## Transportation from the Airport

### **Present & Future:**

CATS plan to build an airport rail link from uptown to the airport on the next decade. The project is part of a rail expansion comprised between USD 5 to 7 billion.

### Transportation Option:

Shared Ride Van - Avoid the crowds, and more importantly the traffic; by reserving a shared ride van with Queen City Shuttle. <https://www.airportshuttles.com/clt-sharedridevan.php>

Ride-Share Uber & Lyft is available at the lower level outside of Zone D. Contact: Uber: [www.uber.com/airports/clt/](http://www.uber.com/airports/clt/) Lyft: [www.lyft.com/cities/charlotte-nc](http://www.lyft.com/cities/charlotte-nc)

Charlotte airport taxi cab service

### **See the bus services operated by CATS:**

#### **-Airport Connector**

There are 3 routes which let passengers transfer from and to Charlotte Airport in a quick and convenient way.

See the information displayed below for further information:

**CATS buses\*** (Tel: 704-336-7433) *pick up in front of Zone D Baggage Claim.* CATS transit centers are at Eastland, SouthPark, Rosa Parks Place, and at the Charlotte Transportation Center - the main connecting hub for CATS buses & rail routes. For more information open: [www.charlottenc.gov/cats/bus/riding-cats/Pages/default.aspx](http://www.charlottenc.gov/cats/bus/riding-cats/Pages/default.aspx). For route schedule open: <http://charmeck.org/city/charlotte/cats/Bus/routes/Pages/default.aspx> and select Route 5.

**The CATS Sprinter Bus Route 5** (green & white) offers direct connection between the Airport & Charlotte's city center. Sprinter buses depart every 20 mins weekdays, every 30 mins nights & weekends. They offer wider aisles & baggage rack, and at the new shelters are digital real-time arrival info. For detailed info open:

<http://charmeck.org/city/charlotte/cats/Bus/Documents/Sprinter.pdf>



## Things to Do and Places to Eat in the Queen City:

### Things to do:

- Top Golf <https://topgolf.com/us/charlotte/> Half price on Tuesday!
- Indoor Karting <https://www.victorylanekarting.com/>
- Epi Center/Spectrum - Strike City/Hornets <https://www.bowlero.com/location/strike-city>
- Rooftop Cocktails/Breweries - Merchant & Trade/AC Hotel/Fahrenheit <https://www.merchantandtrade.com/>
- Shopping - Charlotte Premium Outlets/Concord Mills <https://www.premiumoutlets.com/outlet/charlotte>
- Superica - Mexican a short walk from East West Station. <http://www.superica.com/>
- Mama Ricotta's - Best Italian! <https://www.mamaricottas.com/>
- Midwood Smokehouse - Boomin' BBQ! <https://midwoodsmokehouse.com/>
- Superica - Mexican a short walk from East West Station. <http://www.superica.com/>
- U.S. National Whitewater Center - 5000 Whitewater Center Parkway, Charlotte, NC. [infor@usnwc.org](mailto:infor@usnwc.org)
- Freedom Park - 1908 East Boulevard, Charlotte
- Romare Bearden Park - 300 S. Church Street, Charlotte, NC 28202
- Foundation for the Carolinas (Museum) - 220 North Tryon Street, Charlotte, NC 28202

### Places to eat:

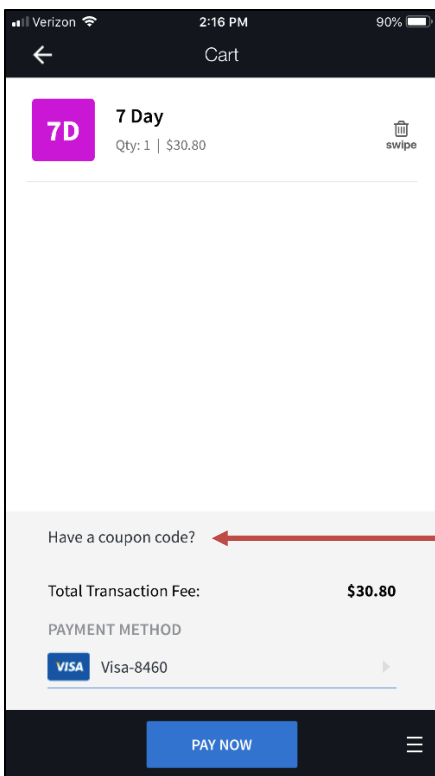
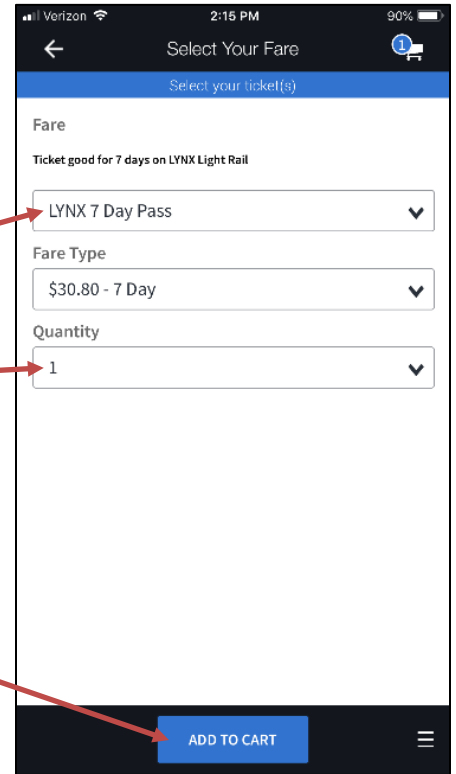
- Que Onda (Uptown - Mexican) - 333 W. Trade Street, Charlotte, NC 28202
- 7<sup>th</sup> Street Public Market (Uptown) - 224 E. 7<sup>th</sup> Street, Charlotte, NC 28202
- Haberdish (Noda - Southern food) - 3106 N. Davidson Street, Charlotte, 28205
- Superica - Mexican a short walk from East West Station. <http://www.superica.com/>
- Mama Ricotta's - Best Italian! 601 S. Kings Drive, Charlotte, NC 28204 <https://www.mamaricottas.com/>
- Midwood Smokehouse - Boomin' BBQ! 1401 Central Ave, Charlotte, NC. 28205 <https://midwoodsmokehouse.com/>



# How to Download CATS Pass Mobile App

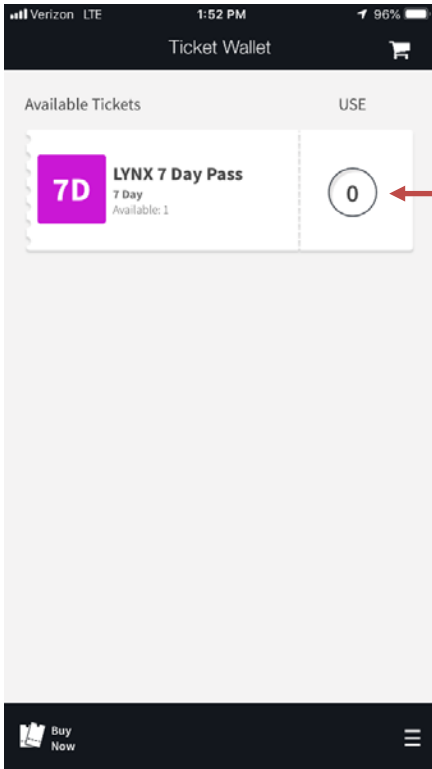
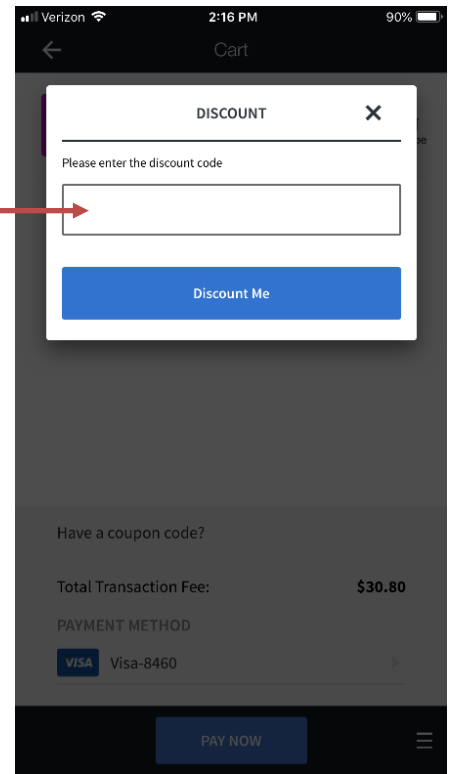
## Welcome EnoMAX!

1. Using the Google Play or Apple Store, download the CATS Pass app.
2. Open the app and follow the instructions to complete the setup.
3. From the menu, select **Buy Tickets**.
4. Next choose **LYNX 7 Day Pass** and quantity of **1**.
5. Press **ADD TO CART**.



6. On the "Cart" screen, press **Have a coupon code?**

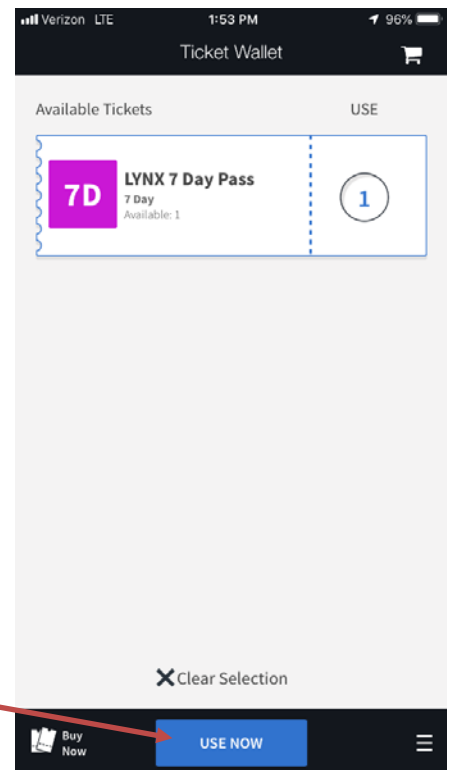
7. Enter in **ENO2019**



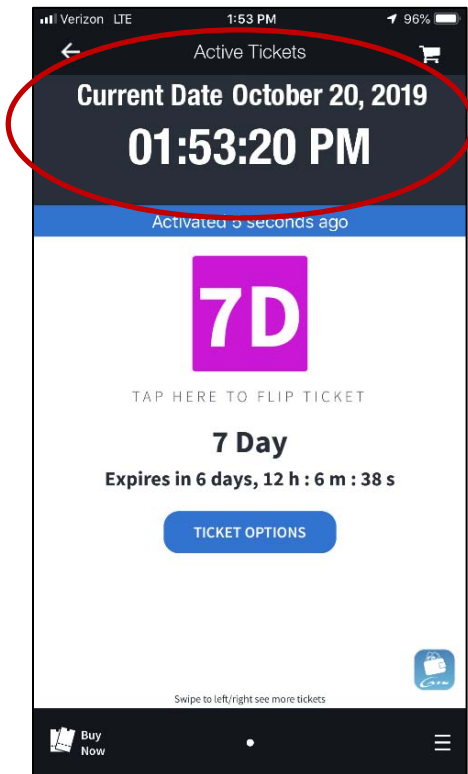
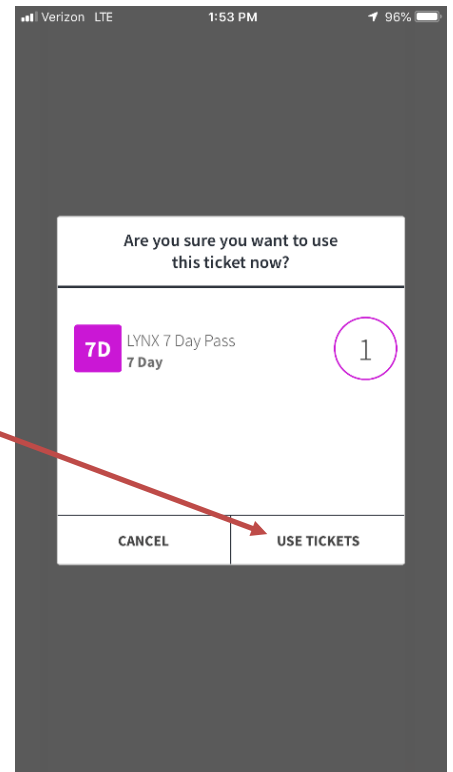
8. Pass will be loaded into your "Ticket Wallet" but not activated.

9. When you are ready to use it activate it by pressing the **0** under "USE".

10. Press **USE NOW**



11. It will verify that you want to activate it. Press **USE TICKETS**



12. Your pass will have the current date and time.