

RTD BUS OPERATIONS PRESENTATION

Gina Callahan, Deputy AGM Bus Operations

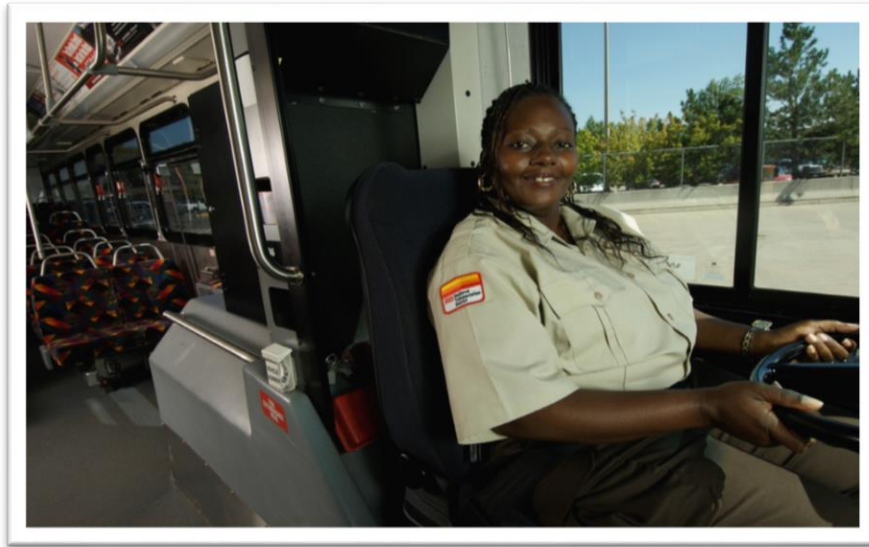




Bus Operations Overview

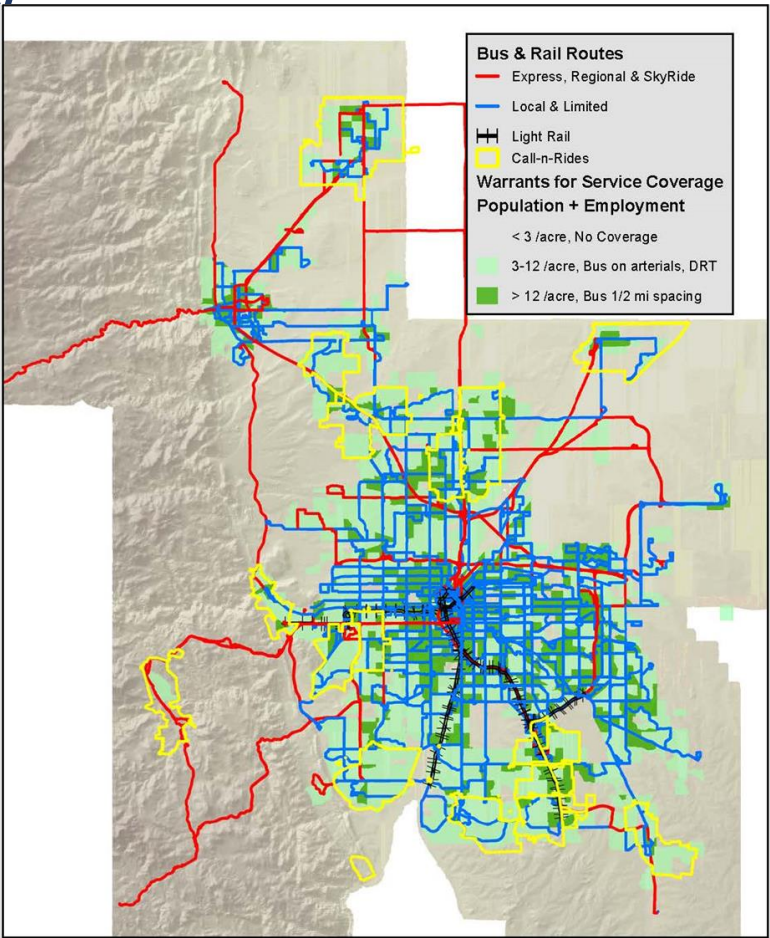


Service Delivery



RTD Bus Operations Overview

- 2,348 square mile service area
- 234,300 bus avg weekday boardings
- 2.7 M revenue hours fixed route bus
- 123,000 revenue hours Flex-Ride
- 40,000 hours special services (Bronco etc.)



Bus Operations Summary

\$331 M Annual Operating Budget (2019)

- 124 Fixed Routes (regional & local)
- Bus Rapid Transit (BRT)
- 27 Flex Rides (general public demand response)
- Free Mall Ride
- Free MetroRide
- 9800 Bus Stops
- 985 Fixed-route buses
- 54 Flex Ride vehicles
- 36 Free Mall Ride buses
- 12 Free Metro Ride buses
- Special Services



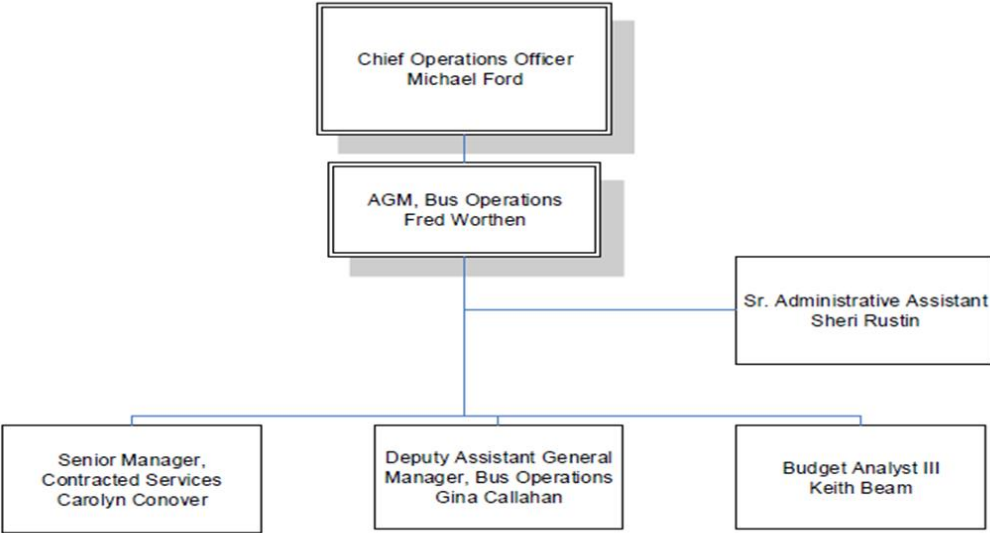
- 3 RTD bus operating facilities – Boulder, East Metro, Platte
- District Shops
- 4 Fixed-route contractor operating facilities
- 3 Flex-Ride contractor operating facilities



Organizational Structure

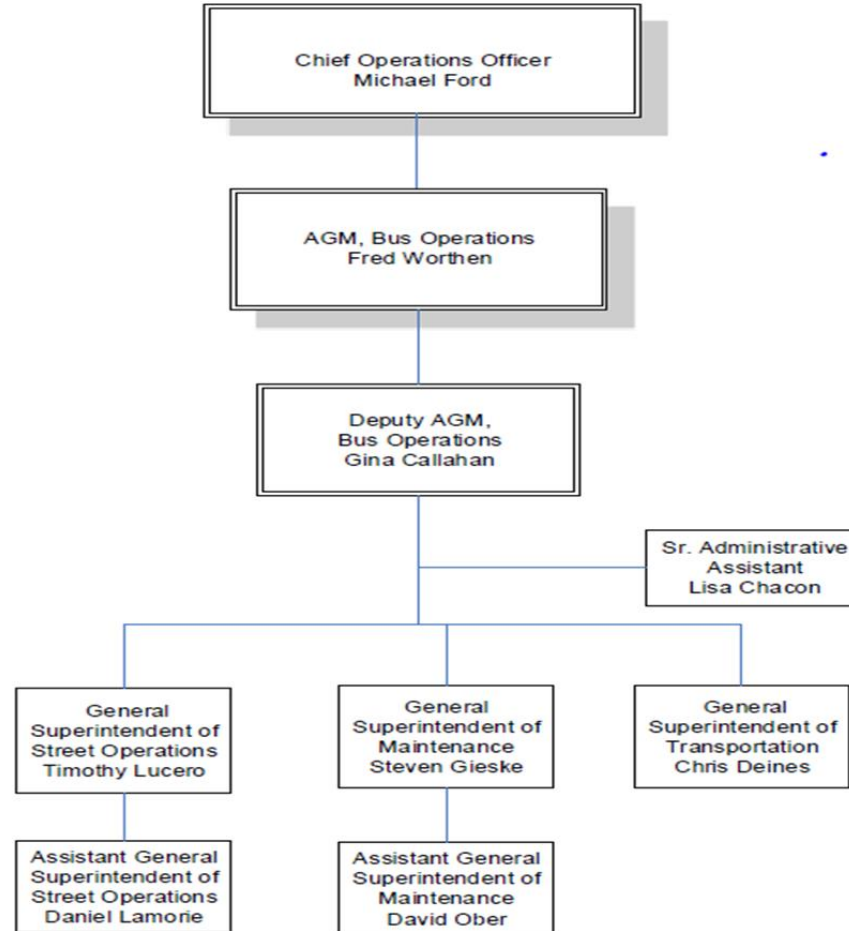


BUS OPERATIONS DEPARTMENT



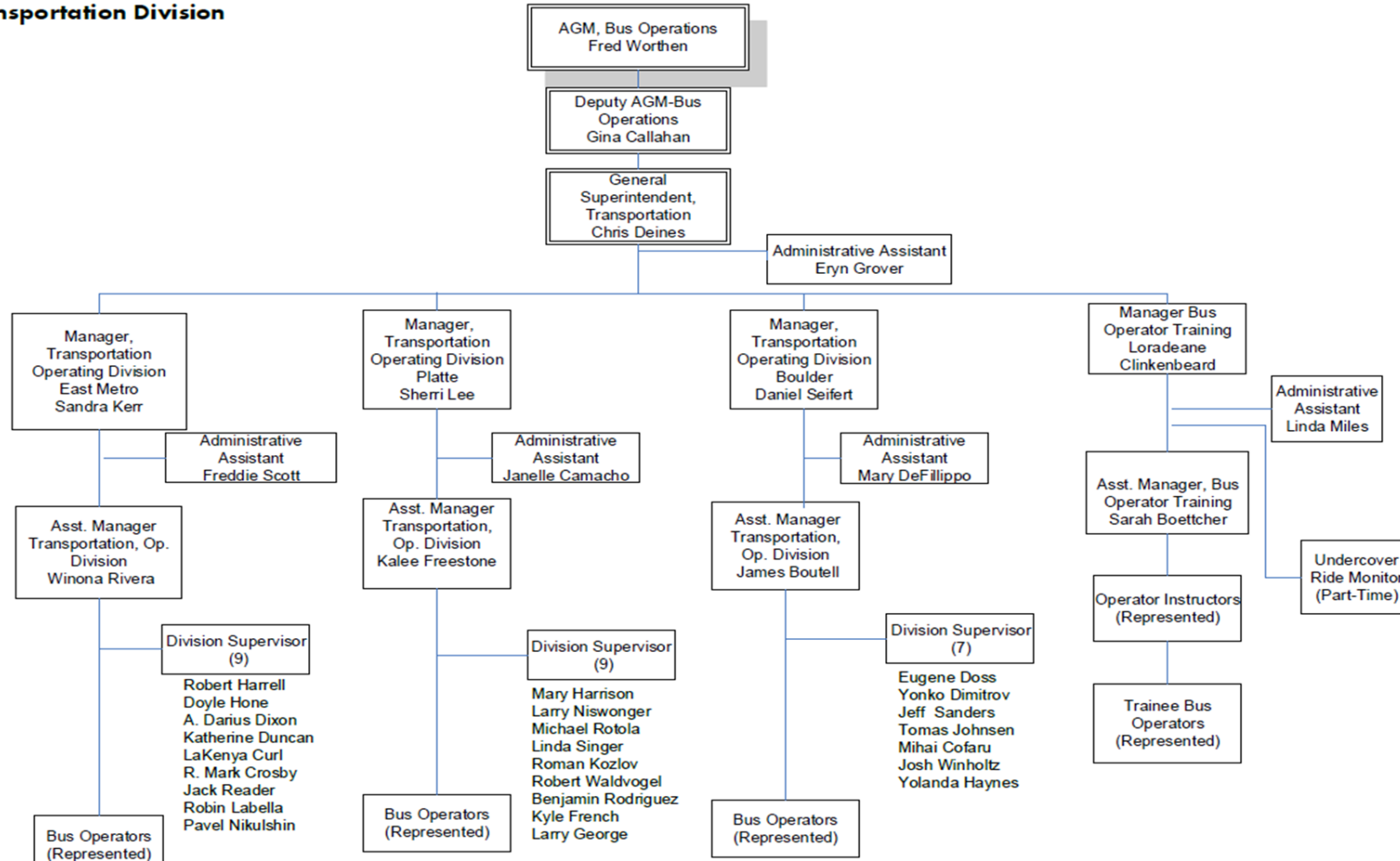
BUS OPERATIONS DEPARTMENT

continued



Organizational Structure

BUS OPERATIONS DEPARTMENT Transportation Division



Bus Training Department

Current Full Time Operators-867
Budgeted-945 (92%)

Current Part Time Operators-116
Budgeted-139 (83%)

Total Budgeted Operators-1084 (90.7%)

44 Retiree Operators on staff

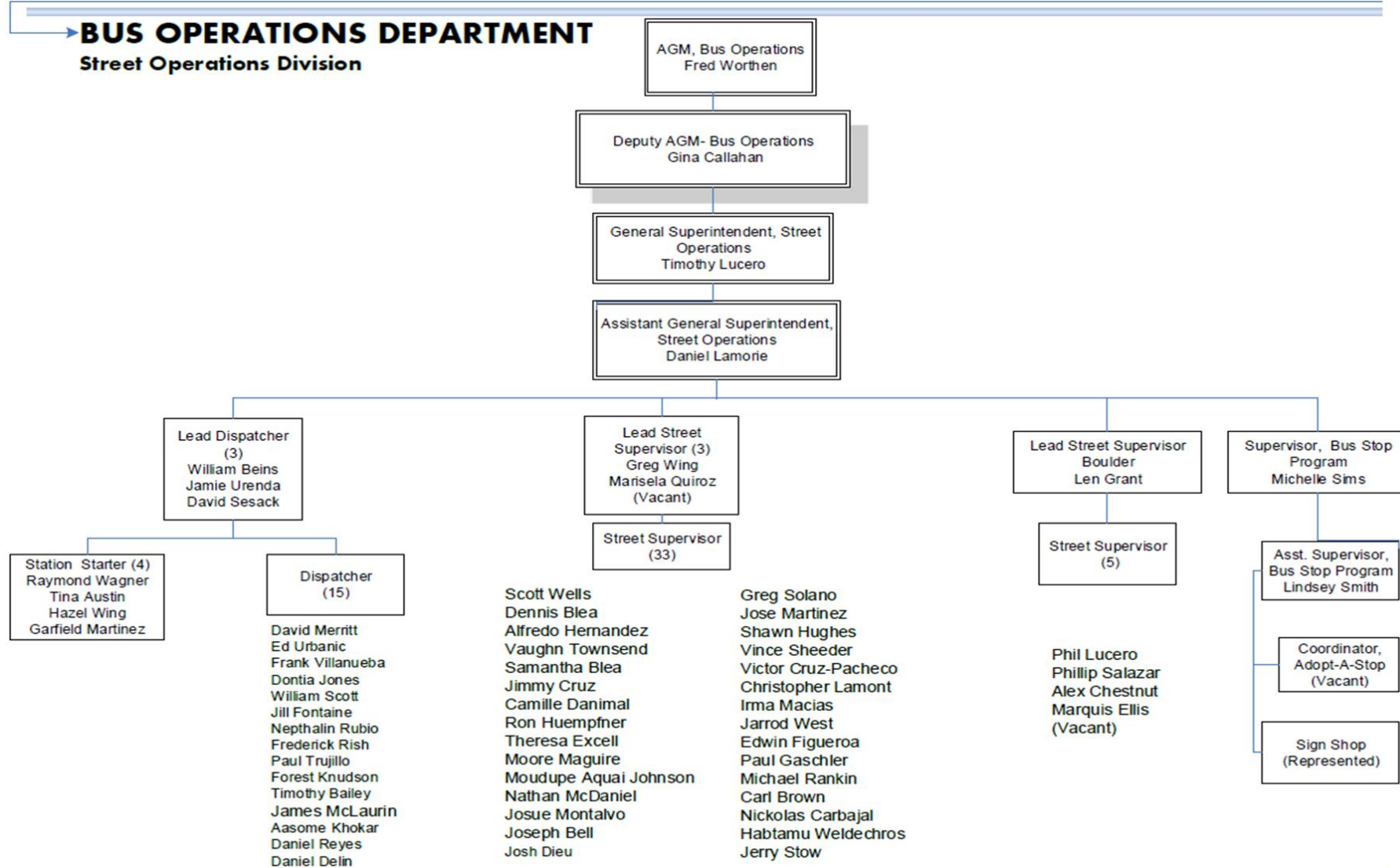
2018 Hires-281 (24/mo)



Division Supervisors



Bus Operations – Street Operations



Operations Control Center (24 Hours/Day)



24 Hour Street Supervisor Coverage/ Special Events/Detours

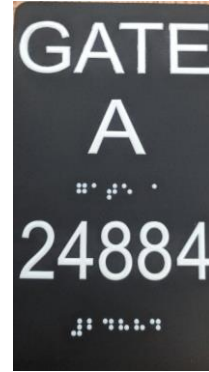




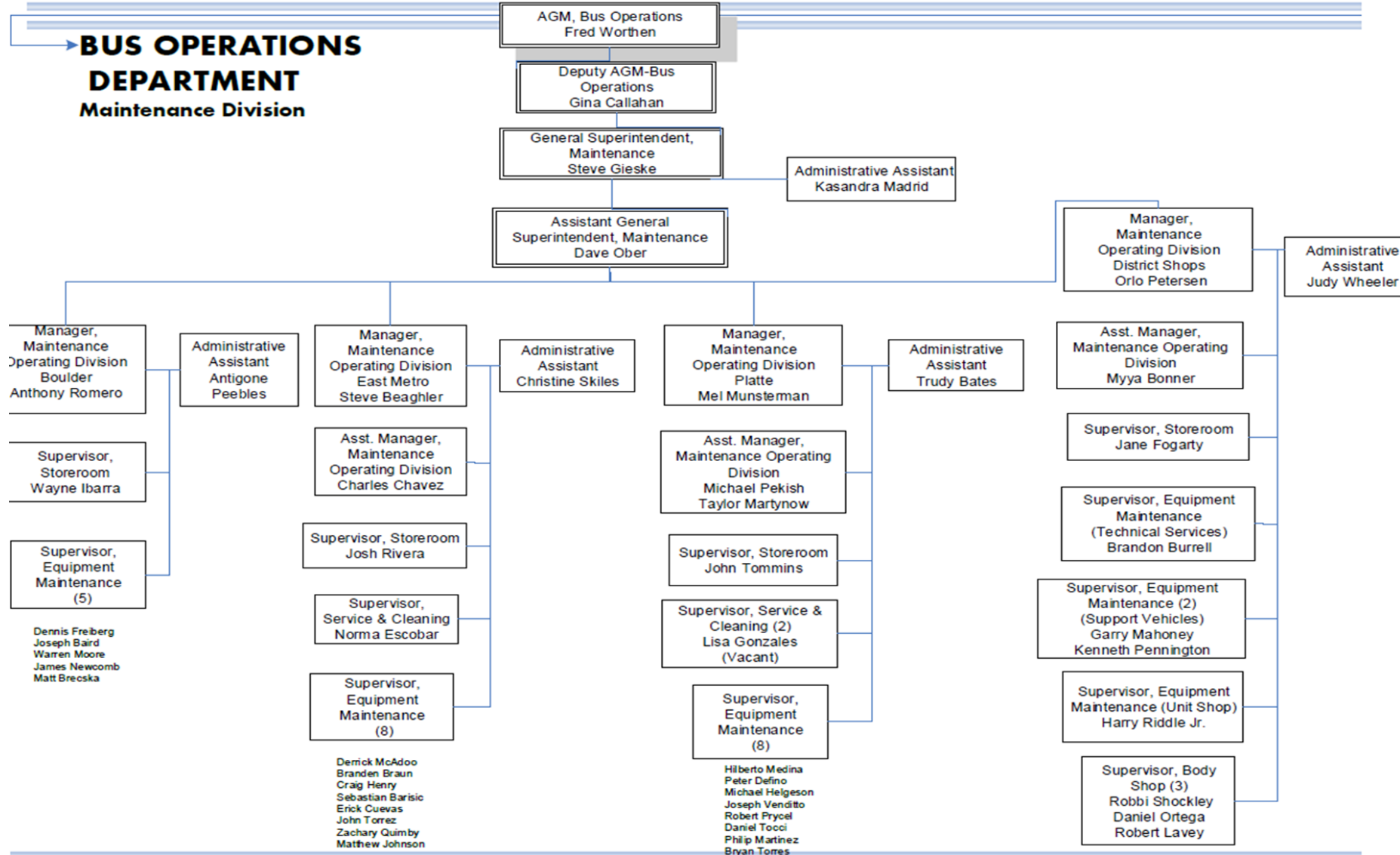
Bus Operations – Street Operations



The Sign Shop



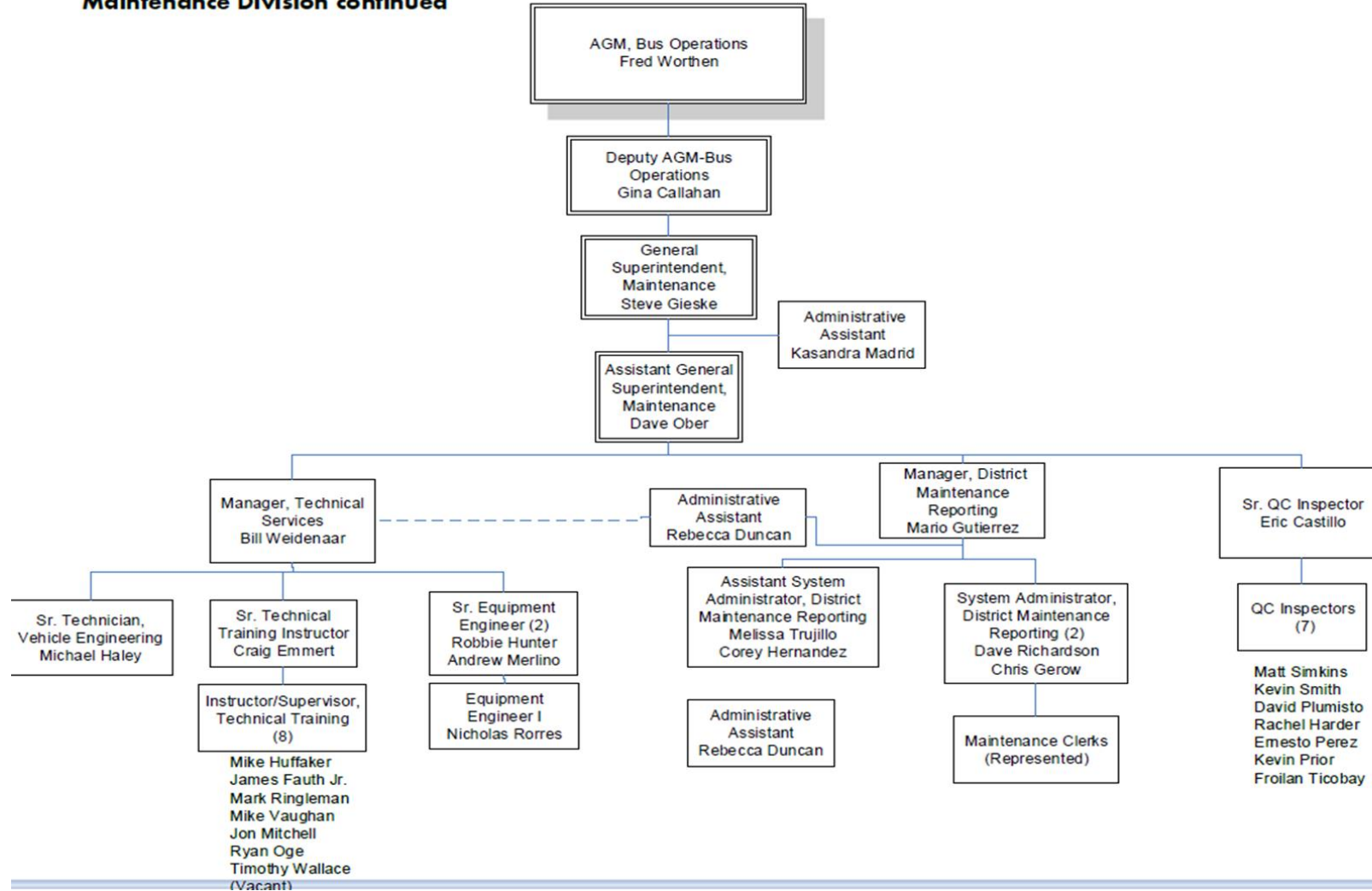
Bus Operations – Maintenance



Bus Operations – Maintenance

BUS OPERATIONS DEPARTMENT

Maintenance Division continued



Vehicle Maintenance Training and Certification Program



General Repair



WORK WITH US.

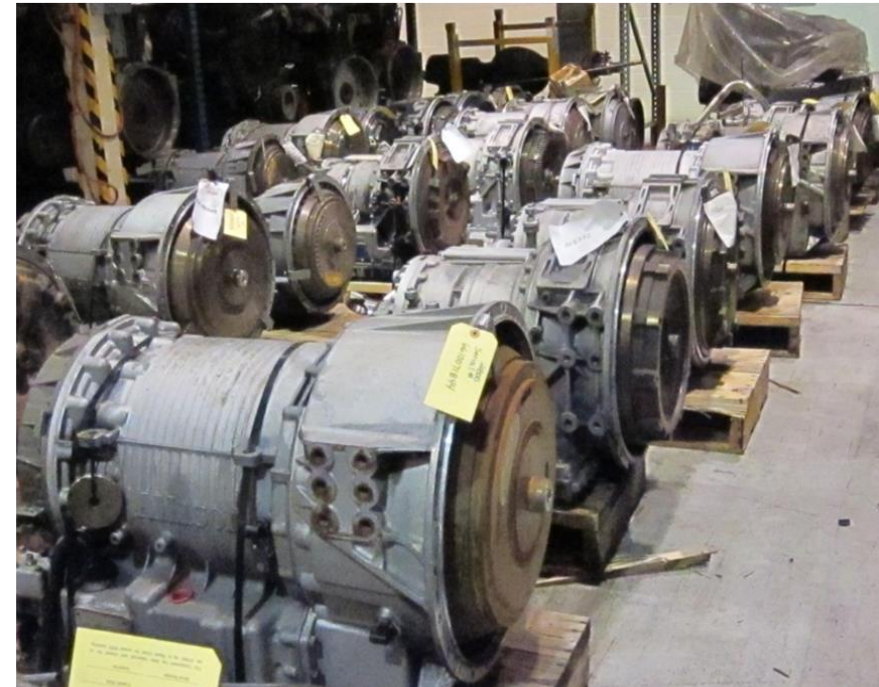
\$25.32–\$33.03 per hour

\$2,000 bonus

On The Street T-Truck Service



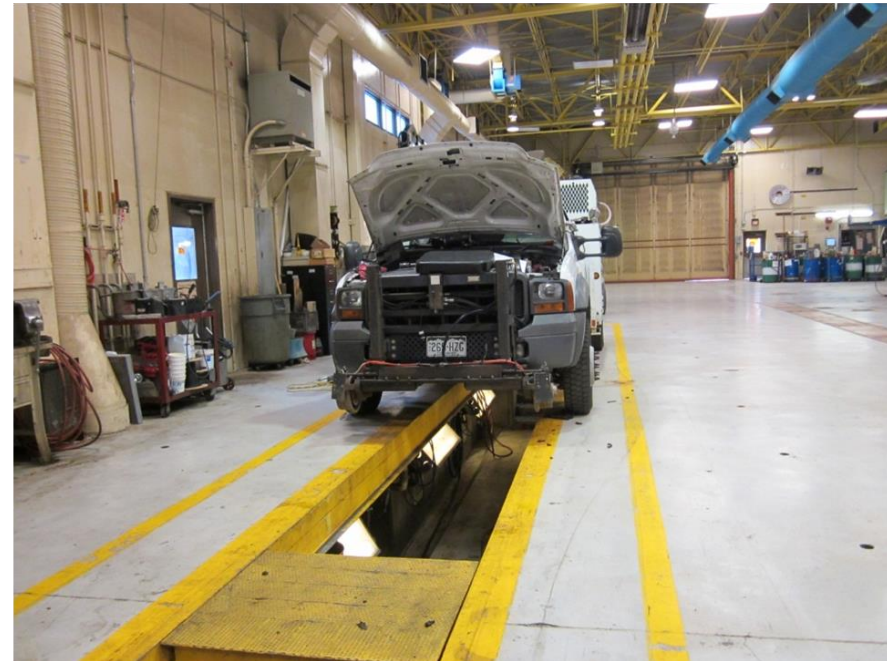
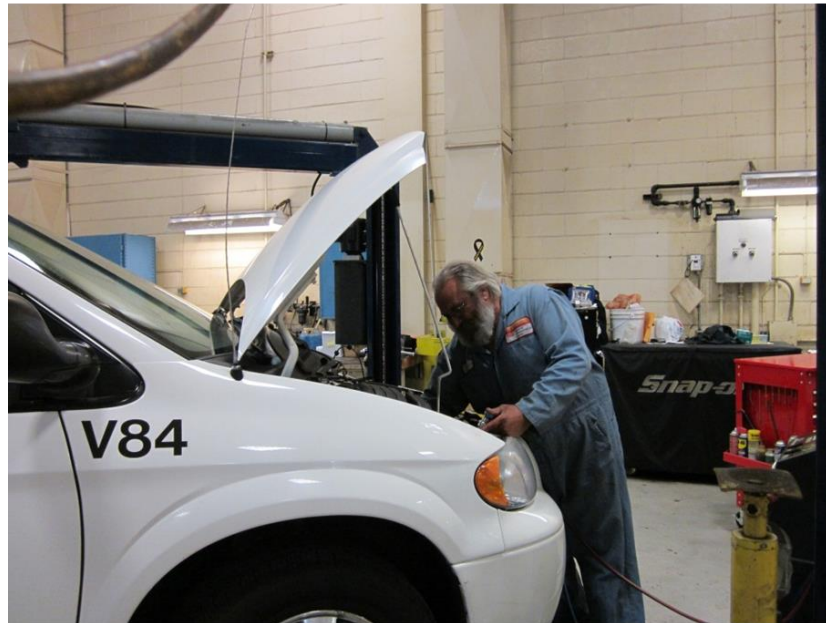
The Unit Shop



The Body Shop



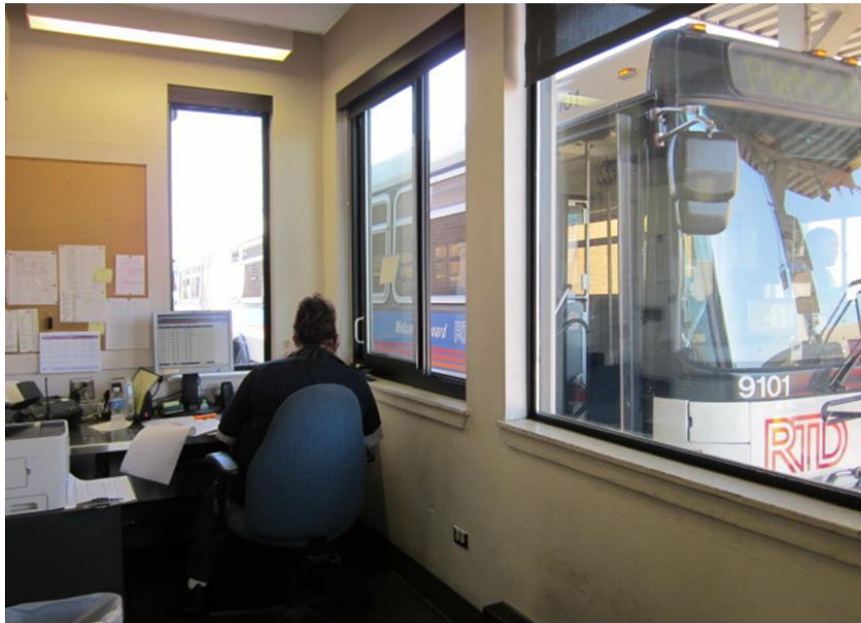
The Support Shop



Service & Cleaning



“Sign Out” and Treasury/Vault Pulling

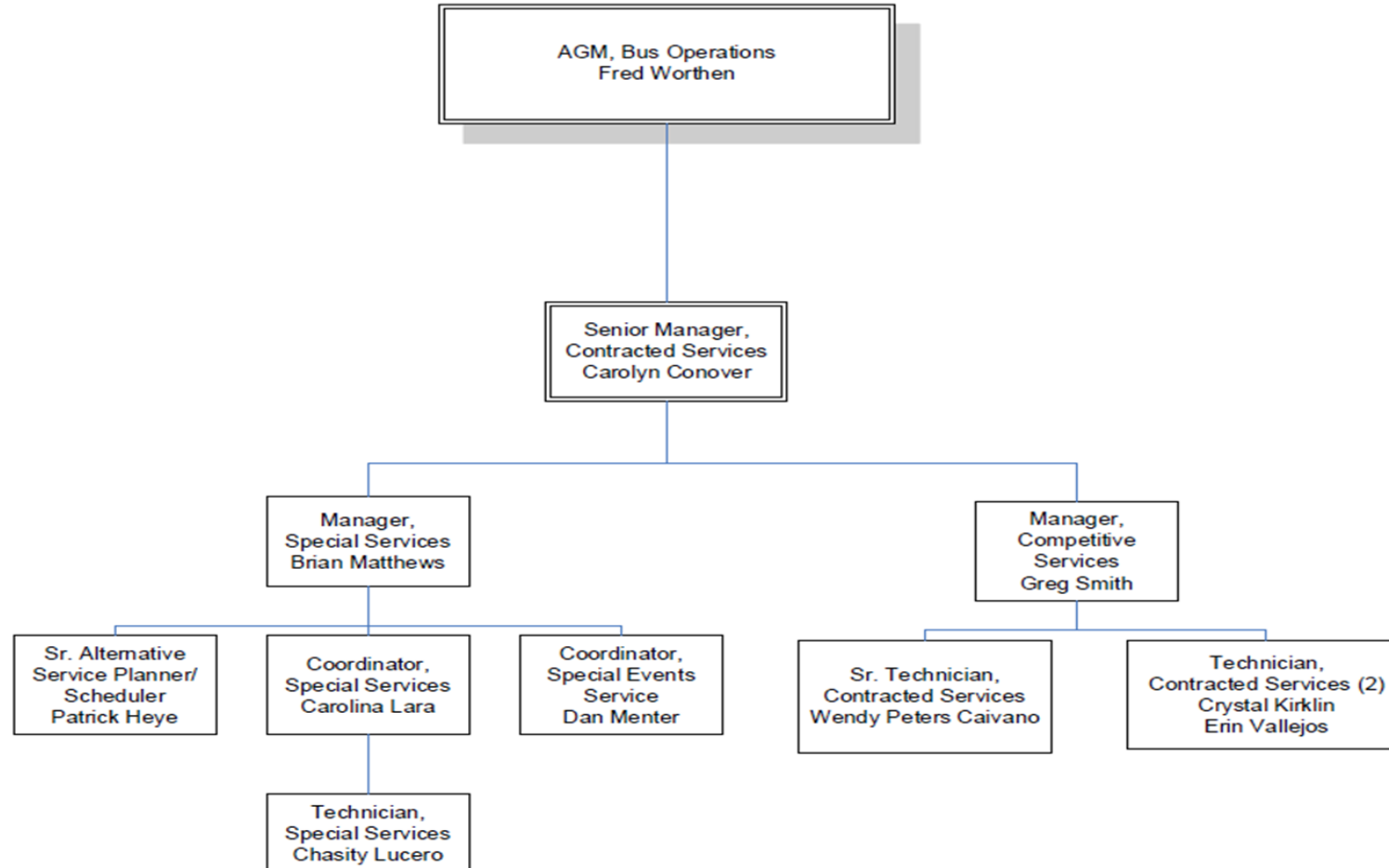


809 AM Pull Outs
397 PM Pull Outs



BUS OPERATIONS DEPARTMENT

Contracted Services Division



Private Contractors Fixed Route



Autonomous Vehicle Pilot



Route AV-61
January 2019

Flex Ride Services



Special Services



HAVE PARK
READY

