

MAX

PROGRAM



Metro®



SOUNDTRANSIT





Welcome to Los Angeles!



Delana Glenn
Eno Center for Transportation



Patrice McElroy

**Executive Officer, Talent Management,
Metro**

Patrice McElroy



BS, Human Resource Management
Cal State Northridge



Senior Personnel Analyst



Masters of Public Management



Implemented Online Recruiting Area



Implemented Classification/Compensation Study



Human Resources Manager



Principal Personnel Analyst
PMI



Developed New Employee Selection Procedures



Developed a Workforce Development Department



Human Resources Department Manager
Bay Area Rapid Transit



Awarded FTA Career Pathways Grant



Executive Officer of Talent Management
Los Angeles Metro



Dan Dzyacky

**Deputy Executive Officer, Talent
Development, Metro**

Daniel A. Dzyacky



Bachelor of Arts



Master of Arts



Project Management
Certification



Bus/Rail Instructor



Transportation
Manager



Deputy Executive
Officer



Service Operations
Superintendant



Senior
Manager,
Operations



Consultant



Project Manager



Executive Board
Member ATU



Led Change
Initiative CTA



City of Chicago
Employee of the Year



CPD We Care
Role Model
Award



Commissioner,
Commission on
Climate
Change



United Way
Food Bank

Self-Management



If a fish were an anthropologist, the last thing it would discover would be water.

— *Margaret Mead* —

AZ QUOTES

Organizations learn only through individuals who learn. Individual learning does not guarantee organizational learning. But without it no organizational learning occurs.

Peter Senge

"Over the years... the research evidence keeps piling up, and it points strongly to the conclusion that a high degree of empathy in



a relationship is possibly the most potent and certainly one of the most potent factors in bringing about change and learning."
Carl Rogers

CultureOfEmpathy.com