

# MAX

PROGRAM



Metro®



SOUNDTRANSIT





Bernard Jackson, Executive Director, Rail Transportation

## **Rail Operations Overview**

# Bernard Jackson



**Bachelor of Arts**  
Loyola University of  
Chicago



**General Manager, Bus  
Operations**



**Director, Transit  
Operations**



**VP, Bus  
Operations**



**Sr. Executive Officer,  
Rail Operations**



**Director of  
Communications/Power  
Control Center  
Operations**



**Rail Operations  
Director**



**Director,  
Infrastructure,  
Capital, & Project  
Coordination**



**Proven performance in  
management of  
municipal transportation  
services**



**Overseeing all aspects of capital  
planning, operations, working with  
internal partners, stakeholders,  
and city and government  
agencies to meet key goals**



**Participated in  
development of  
programs, policies,  
and procedures**



**Developed  
contingency  
planning to  
minimize impact  
on service during  
upgrades**



**Implemented  
processes to track,  
analyze, and  
enhance  
performance**