

# THE POWER OF BRANDING

Nevin Grinnell Vice President/CMO June 20, 2017





# INTRODUCTION TO THE DART BRAND



# Our Branding Starts With Our Logo and Tagline...



let's go.

### **DART Brand Positioning**

### FORWARD-THINKING PEOPLE TRUST DART

TO EMPOWER THEIR SENSE
OF DISCOVERY BECAUSE DART
IS UNIQUELY INTERCONNECTED
WITH OUR COMMUNITY.

Abbreviated version:

DART EMPOWERS DISCOVERY.



### **DART Empowers Discovery Through TECHNOLOGY**

**Interactive Map** 

**Location based** mapping on board

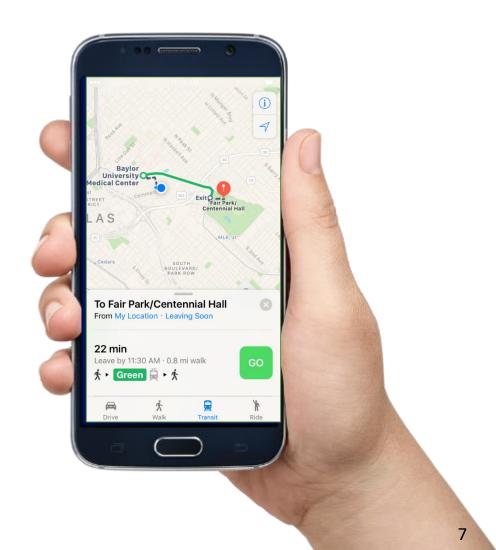






# DART Empowers Discovery Through TECHNOLOGY

**Transit Google Maps** 



# DART Empowers Discovery Through CONVENIENCE

Example: DART GoPass Tap

- Replaces cash
- Reloadable
- Easy to buy













# DART Empowers Discovery through NEW IDEAS

DART is exploring partnerships with:











# DART Empowers Discovery through Customization



# **DART Empowers Discovery through Customization**





## DART Empowers Discovery through Customization

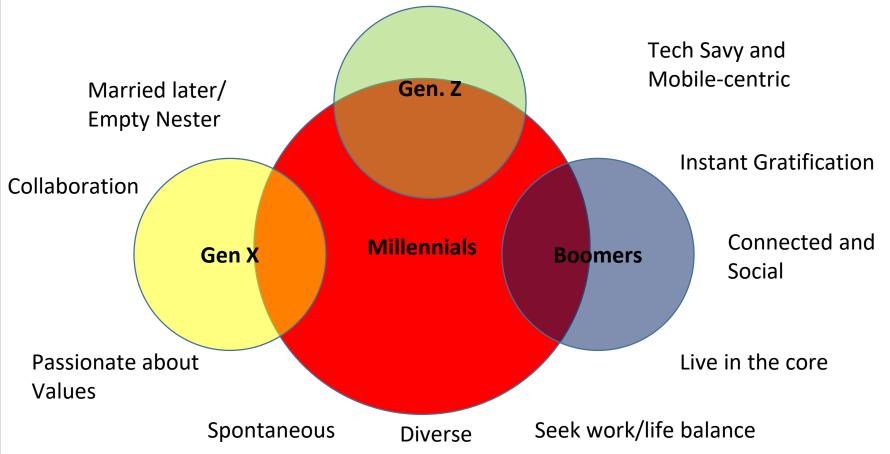


**MULTI-AG** 

### **Who's Our Audience**



### **Mindset of a Millennial**

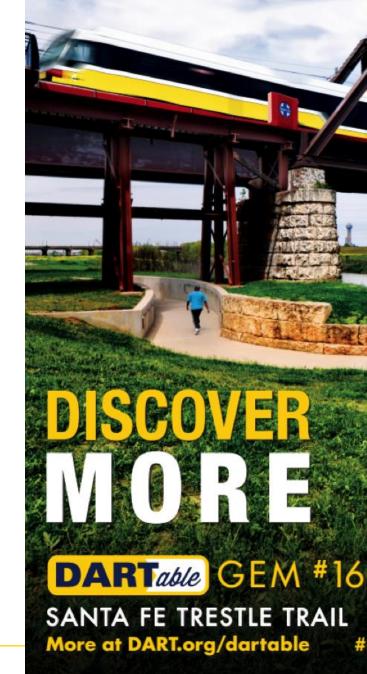




### Our Branding Campaign: DARTable

Highlights the places that people can discover through DART:

- Unique to North Texas
- Accessible by DART
- Evoke pride and "coolness" factor

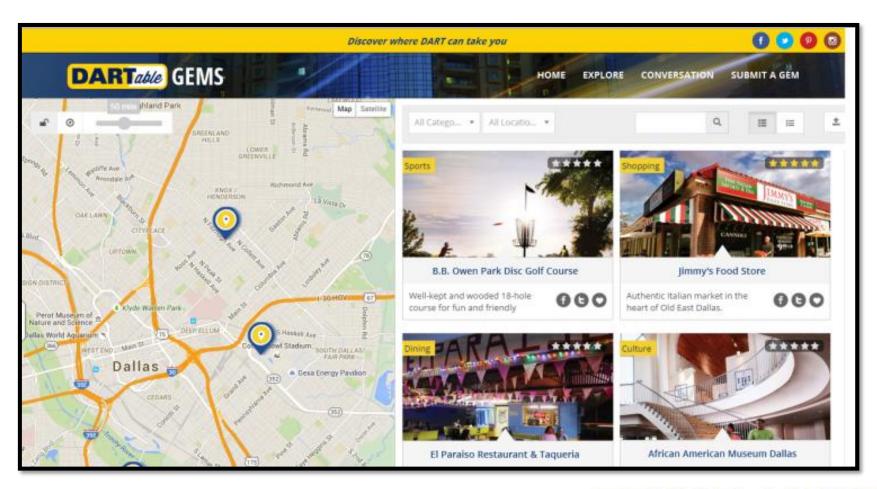








### **DARTable "Gems" Microsite**



### **Brand Campaign – Social Media**

Tie-in with Key Influencers and Influential Media



Leverage tastemakers to talk about DART

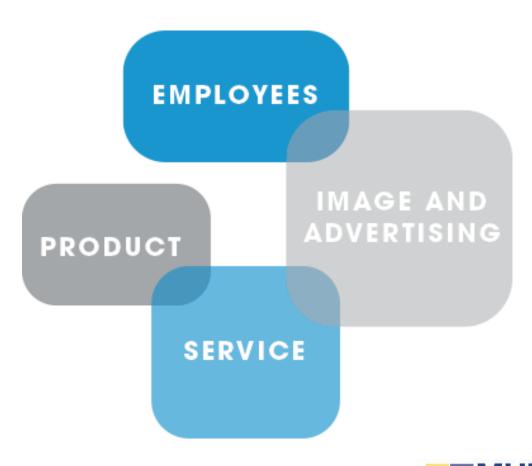
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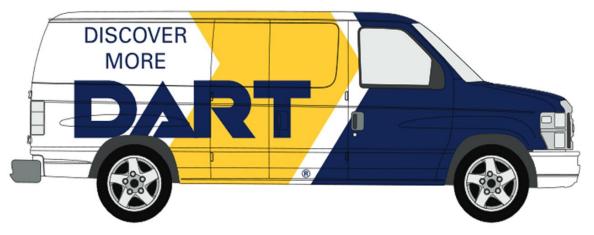


# How Our Riders View the DART Brand

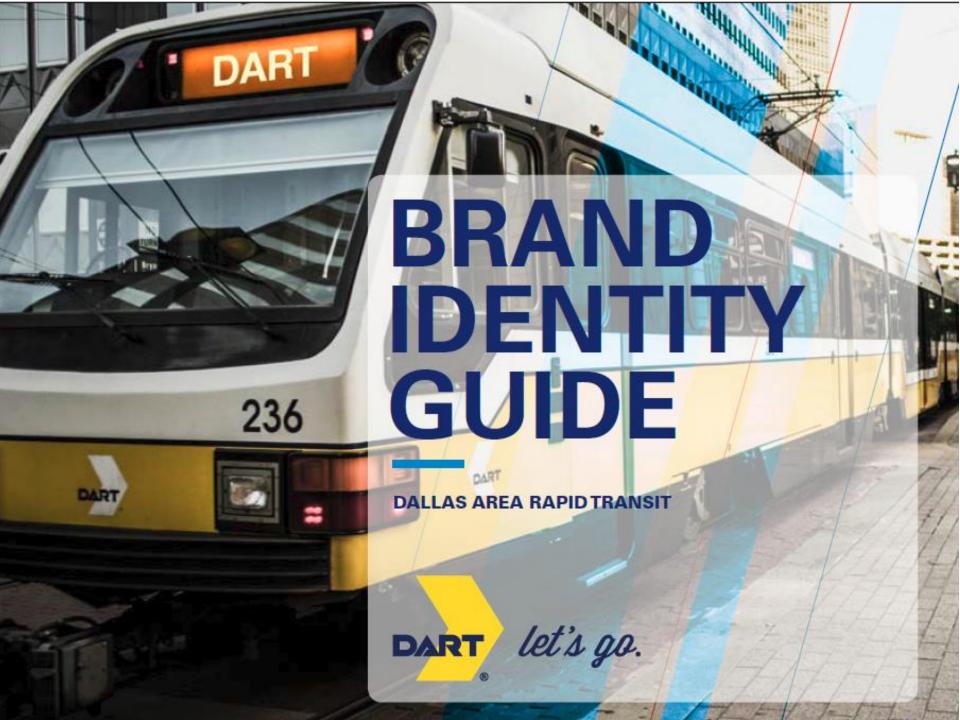


### Virtually Everything We Do Builds Our Brand

- DART employees
- 5 Star customer s
- GoPass events & (
- Branded vehicles
- Continued expans
- Rideshare option:
- Smart bus stops & s
- Interactive maps
- Cashless payments
- Signage
- Brand campaign







### **VISUAL IDENTITY**

This guide serves as a reference to our typical brand applications. For access to the full brand guide contact DART Marketing Creative Services at 214-749-2622 or creative@DART.org.

### BRAND AT A GLANCE



let's go.

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### GO USAGE

I-color logos are preferred. When two colors are not a viable sition, the one-color DART logo can be used. The one-color o can be reproduced in DART blue, or yellow, or reversed of a darker color field. Always maintain proper clearspace and logos.



### PRIMARY LOGOS







### SECONDARY LOGOS







### r's go Logo

DLOR PALETTE

DART "Lot's Go" logo is used for munications and marketing materials porting the new DART brand positioning.







PMS 281C B

Reverse from 2nd color

### **BRAND BELIEFS**

A core company belief is that riding DART is about **discovery**: Whether it's discovering a better job, a better place to live, an educational opportunity, a sporting event, or a favorite new restaurant, DART takes its riders to destinations that **enhance their lifestyles**, and transforms their rides from mere transportation into **adventure**.

### TONE

The tone of our voice should be flexible, changing according to the audience, contents, and type of communication. We may be more formal when communicating with business leaders, and more casual with riders. But in all situations, our tone should be:

- Transparent, open and honest
- Sympathetic to our riders
- Proactive in solving problems
- Encouraging and inspiring riders to explore and discover

### **BRAND TRUTHS**

DART's brand truths are the true and credible qualities of the brand. They are, essentially, the insights that support our brand.

- DART is uniquely interconnected with its community because it services an area of over 700 square miles!

  That's right—it spans all major citywide destinations.
- DART is a trusted guide. It empowers discovery for its riders, encouraging them to get out and explore, while getting them safely and efficiently to their destination.

### **BRAND PERSONALITY**

If DART were a person, it would be a trusted tour guide.
Key attributes of a successful tour guide are:

- Knowledgeable & Trustworthy
- Helpful & Encouraging
- Outgoing & Adventurous

### BRAND POSITION

Forward-thinking people trust DART to empower their sense of discovery because DART is uniquely interconnected with our community.

Abbreviated Version:

DART EMPOWERS DISCOVERY.

### CMYK 100, 85, 5, 36 RGB 0, 32, 91 PANTONE 281 HEX 00205B

CMYK 0, 14, 100, 0 RGB 255, 205, 0 PANTONE 116 HEX FFCD00



CMYK 16, 11, 11, 27 RGB 167, 168, 170 PANTONE Cool Gray 6 C HEX 222222

CMYK 98, 24, 1, 3

RGB 0, 125, 186 PANTONE 7461 C







### TYPOGRAPHY Avant Garde

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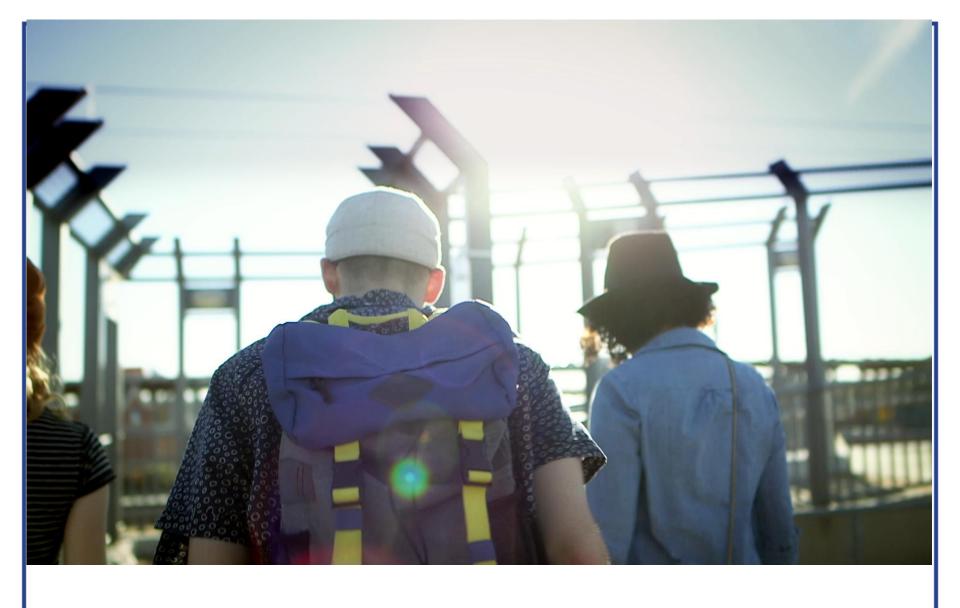
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### Adobe Garamond Pro

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### **THANK YOU!**

