

2020 Transit Senior Executive Program – 6 Day Agenda (Overview)

| Sunday March 1st | Monday March 2nd | Tuesday March 3rd | Wednesday March 4th | Thursday March 5th | Friday March 6th |
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| Welcome and About Eno from Eno CEO Robert J. Puentes (2:00 – 2:30) | Breakfast (7:30 - 8:00) | Breakfast (7:30 - 8:00) | Breakfast (7:30 - 8:00) | Breakfast (7:30 - 8:00) | Breakfast (7:30 - 8:00) |
| Welcome and Overview- TSE Team (2:20 – 3:30) | Impact Group: Coaching for Success (8:00-9:00) | Impact Group – 360 Review (8:00-9:30) | Impact Group: Coaching for Success (8:00-9:00) | Impact Group: Coaching for Success (8:00-9:00) | Safety Contact, Social Media, and Recap (8:00 – 8:20) |
| Module 1: Strategic v. Tactical – (3:30 – 4:15) | Break (9:00 – 9:10) | Break (9:30 – 9:40) | Break (9:00 – 9:10) | Break (9:00 – 9:15) | Case Study Recap (8:20 – 9:00) |
| Break (4:15 – 4:30) | Safety Contact, Social Media, and Recap (9:10 – 9:30) | Safety Contact, Social Media, and Recap (9:40 – 10:00) | Safety Contact, Social Media, and Recap (9:10 – 9:30) | Safety Contact, Social Media, and Recap (9:15 – 9:30) | Class Photo, Evals, and Break for check out (9:00 – 9:45) |
| Impact Group: Coaching for Success (4:30 – 5:15) | FTA Update – Reggie Allen and Adam Schildge (9:30 - 10:30) | Case Study: Initial Review of Contingency Plans (10:00 – 11:00) | Crisis Management: Carmen Bianco and Howard Permut (9:30 – 11:10) | Module 4: Emotional Intelligence (9:30 -11:00) | Module 5: Leading a Multi-Generational Workforce (9:45 – 11:00) |
| Depart hotel by bus. Meet in hotel lobby. (5:45) | Break (10:30 – 10:40) | Break (11:00 – 11:10) | Break (11:10-11:20) | Break (11:00 – 11:15) | Applying Lessons from TSE - Jeff Gonnevillle (11:00 – 12:00) |
| Welcome Dinner with Phil Washington Columbia Firehouse, 109 South St. Asaph Street (6:00 - 9:00) | Transit Trends –Paul Lewis (10:40 – 12:10) | Board and GM Relationship – Scott Smith (11:10 – 12:10) | Career Stories: Successes and Lessons Learned – Carolyn Flowers (11:20 – 12:20) | Coaching Confidential (11:15-12:30) | Lunch Keynote by Paul Wiedefeld and Graduation (12:00 - 1:20) |
| | Lunch (12:10 – 1:10) | Lunch (12:10 - 1:10) | Lunch (12:20 – 1:20) | Working Lunch – Case Study Groups (12:30 - 1:30) | Break (1:20 – 1:30) |
| | Module 2: The Leadership Role in Impacting Culture - (1:10 – 3:10) | First 100 Days – Alex Wiggins (1:10 – 2:10) | Module 3: Feed-forward: A lesson in how to motivate, engage and coach (1:20 – 3:15) | Leading Transformative Technology Innovations Gary Thomas (1:30 – 2:30) | Program Close (1:30 – 3:00) |
| | Break (3:10 – 3:30) | Break (2:10– 2:50) | Break (3:15 – 3:30) | Break (2:30 – 2:45) | (Departure) |

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| | Career Stories: Successes and Lessons Learned Katharine Kelleman (3:30 – 5:00) Application Exercise | Keeping Score: Leadership Through Key Performance Metrics – Ken McDonald (2:50 – 3:50) | View from the Private Sector - Tom Prendergast (3:30 – 5:00) Application Exercise | Case Study: Simulation, Press Conference, & Debrief (2:45 – 5:15) | |
| | Daily Wrap-Up and Evals (5:00 - 5:30) | Break (3:50 – 4:00) | Daily Wrap-Up and Evals (5:00 - 5:30) | Daily Wrap-Up and Evals (5:00 - 5:30) | |
| | Dinner on your own | Change Management – William Harrell (4:00- 5:00) | Dinner on your own | Simulation Celebration (5:30 – 6:15) | |
| | | Daily Wrap-Up and Evals (5:00 - 5:30) | | Dinner on your own | |
| | | Dinner on your own | | | |