

Opening Tour: DIA – Union Station – 16th Street Mall

Welcome to Denver!

We would like to welcome you to RTD with a guided tour to your hotel. The tour includes an overview of the changes at the airport with the building of the University of Colorado A Line, an overview of the Denver Union Station (DUS) renovation, and the 16th Street Mall.

The tour will conclude at your hotel so you can get settled and explore the area before we officially convene at 4:00 in the Magnolia Lounge – downstairs from the hotel lobby.

We have three tours scheduled based on your arrival times. To meet your guide, exit the main terminal through the south doors on level 5. As you exit the doors, you will see an open area with seating under the arch of the hotel. Your guide will meet you at the railing under the arch.

Note: If you are not assigned to a tour because of an arrival prior to Sunday, you may join any tour you wish. Simply take the A Line to the airport and meet the tour at their scheduled start time. Please call the guide so they know to look for you.

Here are the tour times. To see which one we anticipate you joining, please see the tour assignments on the following pages.

Group 1

Guide and contact number: Nathan Lindsay 913.602.0370

Start Time: **10:30am**

A Line Option 1 Depart: 10:42 DUS Arrival: 11:19

A Line Option 2 Depart: 10:57 DUS Arrival: 11:34

Group 2

Guide and contact number: Pam Kachka 303.596.8970

Start Time: **11:45am**

A Line Option 1 Depart: 11:57 DUS Arrival: 12:34

A Line Option 2 Depart: 12:12 DUS Arrival: 12:49

Group 3

Guides and contact numbers: Jill Fontaine TBD
Tameka McMillan 720.935.4957

Start Time: **1:00pm**

A Line Option 1 Depart: 1:27 DUS Arrival: 2:04

A Line Option 2 Depart: 1:42 DUS Arrival: 2:19

Group Assignments

Group 1: 10:30am

Name	Flight	Arrival
Raymundo M.	SWA 3936	9:30
Marcus C.	SWA 3936	9:30
Sharyne N.	American 1667	9:55
Regina B.	Delta 4748	10:05

Group 2: 11:45am

Name	Flight	Arrival
Jerome A.	SWA 3848	11:05
Vicki B.	SWA 3848	11:05
Dempsey C.	SWA 3848	11:05
Josie G.	SWA 3848	11:05
Elizabeth G.	SWA 3848	11:05
Yolande H.	SWA 3848	11:05
Chris H.	SWA 3848	11:05
Sharon P-H.	SWA 3848	11:05

Group 3: 1:00am

Name	Flight	Arrival
Ricardo M.	American 2670	11:31
Miguel C.	United 393	11:41
Mary Lou M.	United 393	11:41
Tony T.	Delta 1916	12:20
Philip S.	Delta 1916	12:20
Farhana R.	Delta 1916	12:20
Carlos O.	Delta 1916	12:20
Emmry K.	Delta 1916	12:20
Ivelisse M.	Delta 1916	12:20
Divida M.	Delta 1916	12:20
Greg F.	Delta 1916	12:20

Anticipated Questions

Q: What if my flight is late?

A: Your tour guides will monitor flight information, so we will know what is going on. If you are in group 1 or 2, then we will anticipate that you are going with the next group. Call your group guide as soon as you are able to use your phone after arrival to confirm.

Q: What if I arrived in Denver before Sunday?

A: You are welcome to join whatever group you want. Simply call the guide for the group you wish to join so they know to look for you.

Q: What if I miss my tour?

A: Things happen. If you happen to miss your tour, take the escalators down to the train platform, tap your pass on the validator, and ride the A Line to Union Station. From the Union Station train platform, go through Union Station and turn right. Walk to 16th Street, less than a block away. Cross 16th street and grab a 16th Street Mall Shuttle. Take the shuttle to Stout. Turn left and walk to 17th and Stout. You are now at your hotel. We will convene in the Magnolia Lounge, downstairs from the hotel lobby, at 4:00.

Q: What if I am delayed making it through the airport (I want to grab a snack to eat on the way to the hotel, the restroom lines were too long, some guy's suitcase was stuck in the overhead bin and delayed deplaning, etc.)?

A: Call your guide and let them know. Together you can work it out.

Q: What if I am stressed about meeting my tour?

A: Relax. Welcome to Denver. Call your guide. If it helps, go with a later group so you can de-stress. Take some time and enjoy the airport and the view from the hotel balcony with your beverage of choice.