

# Multi-Agency Exchange Program

## Class of 2017

### Host Week Agenda



(May 14, 2017 through May 19, 2017)

#### Sunday – May 14, 2017

6:30PM – 8:30PM    Welcome Reception –    Main Event – Alpharetta  
10700 Davis Drive  
Alpharetta, GA 30009

#### Monday – May 15, 2017

##### Classroom Facilitators,

8:00 – 8:45    Breakfast –    MARTA Headquarters Boardroom

8:45 – 9:00    Welcome    Rhonda Allen, MAX 2017 MARTA Facilitator (2015 Graduate)

9:00 – 10:00    **History of MARTA**  
Ryland McClendon, Assistant General Manager of Communications & External Affairs

10:00 – 10:45    **Leadership/Team Building**  
Keith T. Parker, AICP, MARTA General Manager/CEO

10:45 – 11:00    Bio Break

11:00 – 12:00    **Keynote Speaker: Keeping Score**  
Kenneth McDonald, CEO of Long Beach Transit

12:00 – 1:30    Lunch

1:30 – 2:00    **Employee Engagement**  
Rukiya S. Thomas, Chief of Staff

2:00 – 4:00    **Team Building Workshop**  
Carita Ducre – Eno/Insight Strategies

4:00    *Dismissal (until dinner)*

5:30 – 6:00    Travel to Paschal's Restaurant (Bus picks up from Five Points Station)

6:30 – 8:30    **Program Dinner Hosted by MARTA:**

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Paschal's Restaurant

9:00 – 9:30 Return to hotel

**Tuesday – May 16, 2017**

**Classroom Facilitator: Sonjia Sullivan, MAX 2016 Graduate**

8:00 – 8:45 Breakfast – MARTA Headquarters Facility  
Boardroom

9:00 – 9:30 **MORE MARTA, Comprehensive Operations Analysis**  
Ben Limmer, AGM of Planning

9:30 – 10:00 **Research and Analysis**  
Carol Smith, Director of Research and Analysis

10:00 – 12:00 **Meet Your Match**

12:00 – 1:00 **Lunch**

1:15 - 1:25 *Travel to Arts Center Station by train*

1:30 – 2:00 **Arts Center Station Transit-Oriented Development**  
Amanda Rhein - Sr. Director of TOD & Real Estate

2:00 – 2:15 *Travel to Five Points Station by train*

2:15 – 3:00 **Station Soccer, Community Gardens and MARTA Ride Store**  
Amanda Rhein - Sr. Director of TOD & Real Estate

3:00 – 3:20 *Travel to West End Station by train*

3:20 - 4:00 **Fresh MARTA Market at West End Station**  
Amanda Rhein - Sr. Director of TOD & Real Estate

4:00 – 4:30 *Travel to Lindbergh Train Station and Dismiss*

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METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

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Wednesday – May 17, 2017

#### Classroom Facilitators:

- 8:00 – 8:45 Breakfast – MARTA Headquarters Boardroom
- 9:00 – 9:30 **Division of Operations**  
Richard Krisak, Chief Operating Officer
- 9:30 – 10:50 **Division of Operations Panel Discussion (Challenges of Meeting Demands Due to I-85 bridge collapse)**  
George Wright, Sr. Director of Operations Support Services  
Tom Beebe, Director of Vertical Transportation  
Tim Elsberry, Director of Maintenance of Way  
John Fedikovich, Director of Rail Transportation  
Douglas Miller, Director of Rail Car Maintenance  
Remy Saintil, Director of Facilities  
William Taylor, Director of Bus Maintenance  
John Weber, Acting Director of Operations  
Henry Woods, Acting Director of Bus Transportation  
Thomas Young, Director of Mobility
- 10:50 – 11:00 *Bio Break*
- 11:00 – 11:15 *Walk to MARTA Annex Building*
- 11:15 – 12:00 **Tour of Travel Training Center**  
Conducted by Kathryn White, Travel Trainer
- 12:00 – 1:00 Lunch @ MARTA Annex
- 1:00 – 1:30 *Travel to Armour Yard Rail Maintenance Facility by bus (extra time built in for bridge)*
- 1:30 – 2:30 **Tour of Armour Yard Rail Maintenance Facility**  
Conducted by Ronald Andrews and Raymond Clark
- 2:30 – 3:00 *Ride Work Train to Chamblee Station*
- 3:00 – 4:00 **Tour Integrated Operations Center (w/ Emergency Operations Center)**  
Conducted by Gregory Edwards and Lt. Aston Greene

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4:00 *Dismissal (ride revenue train to Lenox Station - hotel)*

#### Thursday – May 18, 2017

##### Classroom Facilitators:

- 7:30 – 8:00 Breakfast – MARTA Headquarters Boardroom
- 8:00 – 8:30 *Travel to Garnett Station by train*
- 8:30 – 9:30 **Tour of Revenue Ops/Garnett**  
Andrae Moton, Manager of Media Sales
- 9:30 – 10:15 *Travel to HQ by train*
- 10:15– 11:00 **Information Technology**  
Ming Hsi, Assistant General Manager/CIO
- 11:00 – 12:00 **Finance**  
Gordon Hutchinson, Chief Financial Officer
- 12:00 – 1:00 **Lunch**
- 1:00 – 2:30 **Police Services**  
Chief Wanda Dunham, AGM of Police Services
- 2:30 – 3:15 **Safety and Quality Assurance**  
Elayne Berry, AGM of Safety and Quality Assurance
- 3:15 *Dismissal*

#### Friday – May 19, 2017

##### Classroom Facilitator:

- 8:00 – 8:45 Breakfast

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- 8:45 – 9:00     **Week in Review**  
Rhonda Allen, MAX 2017 MARTA Facilitator
- 9:00 – 10:00     **Leadership Panel Discussion**  
MARTA C-Team
- 10:00 – 10:20     Q/A
- 10:20 – 10:40     **Preview of Dallas Trip**  
Teana Bush, DART Facilitator
- 10:40 - 11:00     **Closing Remarks and Dismissal**  
Metropolitan Atlanta Rapid Transit Authority